

Office of Professional Regulation

FY2025 ANNUAL REPORT

July 1, 2024 – June 30, 2025



Secretary of State
Interim Director
89 Main Street

Sarah L. Copeland Hanzas
Michael Warren
Montpelier

Contents

Director’s Note	3
Organization	5
Licensing Trends, Policies, and Administrative Rule Changes	6
Professional Regulation Enforcement Division	8
Investigation Unit	8
Prosecution Unit	9
Legislative Updates.....	11
Appendix A: End of Fiscal Year 2024 Credential Counts	12
Appendix B: Fiscal Year 2024 Enforcement Data	24
Appendix C: End of Fiscal Year 2024 Inspection Counts	26

Director's Note

The 2025 fiscal year at OPR was significant in many ways.

First, leadership at OPR underwent several changes throughout the year. The previous Director, Kevin Rushing, left OPR in early December 2024. This departure left the director's position vacant at the beginning of a legislative session in which OPR had significant legislative work to complete. I was asked to fill the role of interim Director in early December through the end of the legislative session, which would allow us time to evaluate the future of the OPR director position.

Following the conclusion of the legislative session, OPR's General Counsel Jennifer Colin was chosen to permanently fill the role as the new Director of OPR. Jennifer transitioned into that role on June 30 and with the vacancy in the General Counsel role, we hired Emily Carr (formerly General Counsel for the Dept. of Corrections). We are excited to welcome Emily to our team.

However, Jennifer Colin's transition to Director was actually her second transition within OPR over the last year. Previously the Chief Prosecutor, Jen had just transitioned into the role of OPR's General Counsel at the very end of FY2024. This transition created a vacancy in the Chief Prosecutor role that was filled by Ultan Doyle who was until then the Deputy Chief Prosecutor. Likewise, with Ultan's transition to Chief Prosecutor, Zoe Newman (formerly with the Attorney General's office) was hired as the new Deputy Chief Prosecutor. I am proud of OPR's staff and leadership for maintaining stability and efficiency during this busy period.

During this fiscal year, OPR submitted eight reports to the legislature. Perhaps most notably, OPR conducted a "sunset" review of the Motor Vehicle Racing profession. In accordance with this report's recommendation, the legislature decided to deregulate the motor vehicle racing profession in Vermont as of July 1, 2025. This type of regulatory review is something the Office has a duty to conduct under Chapter 57 (26 V.S.A. §§ 3101- 3108). As far as we are aware, this is the first time one of OPR's professions has been completely deregulated.

Additionally, OPR is in the middle of a funding structure study. The Office is actively examining funding resources, positive reporting data, and alternative expense allocation models, all to address our ongoing budget deficit. OPR filed an Interim Funding Structure Study Report with the legislature, and we expect to submit the final report in 2027 after a two-year data collection period. Some fee changes were made in this session for services the Office was providing at no or low cost to licensees, in accordance with the recommendations of the interim report.

OPR also submitted a regulatory review of real estate brokerage services, a two-year study on licensing in the mental health professions, a sunrise review related to the doula profession, a

sunrise review of early childhood educators, a status report of the regulatory program for residential contractors, and a sunrise review on prescribing authority for psychologists.

Accordingly, this year OPR spent significant time working with the legislature on a variety of new and existing professions. OPR now regulates the profession of *Community Based Perinatal Doulas* through a system of voluntary certification. OPR also supported legislation to regulate early childhood educators. This bill did not make it out of the legislature this year, and OPR will resume these legislative efforts next session. Similarly, a bill for the scope expansion of psychologists to prescribe medication was introduced this year but did not make it through the session and will be placed on next year's agenda.

As of July 1, 2025, I will be transitioning back into my previous role as Chief Investigator. This was a great experience for me personally and provided an eye-opening perspective into all the hard work that occurs across OPR every day. We are all very excited for Jennifer Colin to be taking over as the new Director, and we look forward to the leadership skills she will bring to this position.

Having completed our numerous leadership transitions, we are ready to focus on OPR's priorities in the upcoming 2026 fiscal year. As always, we look forward to working with Vermonters to develop a regulatory environment that improves access for qualified professionals while protecting the public from incompetent and unsafe practitioners.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Michael D. Warren". The signature is fluid and cursive, with the first name "Michael" and last name "Warren" being clearly distinguishable.

Michael D. Warren

Organization

The Office of Professional Regulation, commonly known as "OPR," is a division of the Secretary of State's Office responsible for supporting the regulatory programs for more than 50 professions and occupations – everything from Accountants and Acupuncturists to Tattooists and Veterinarians. Within these professions and occupations, OPR regulates over 170 different profession types and more than 80,000 licensees. The Legislature created OPR as an umbrella agency to oversee professions regulated by both the licensing board and advisor models. Public protection is achieved through a system of licensure and enforcement in which OPR provides three distinct services:

- 1) **Administrative Services** - including initial licensure and renewal, public meetings, and regulation and statutory reform;
- 2) **Enforcement Services** - involving investigation and prosecutor staff necessary to receive complaints from the public and protect the public from incompetent, unethical, or otherwise unprofessional licensees in the regulated professions; and
- 3) **Tribunal Services** - which act in a quasi-judicial capacity for unprofessional conduct or pre-denial of applications.

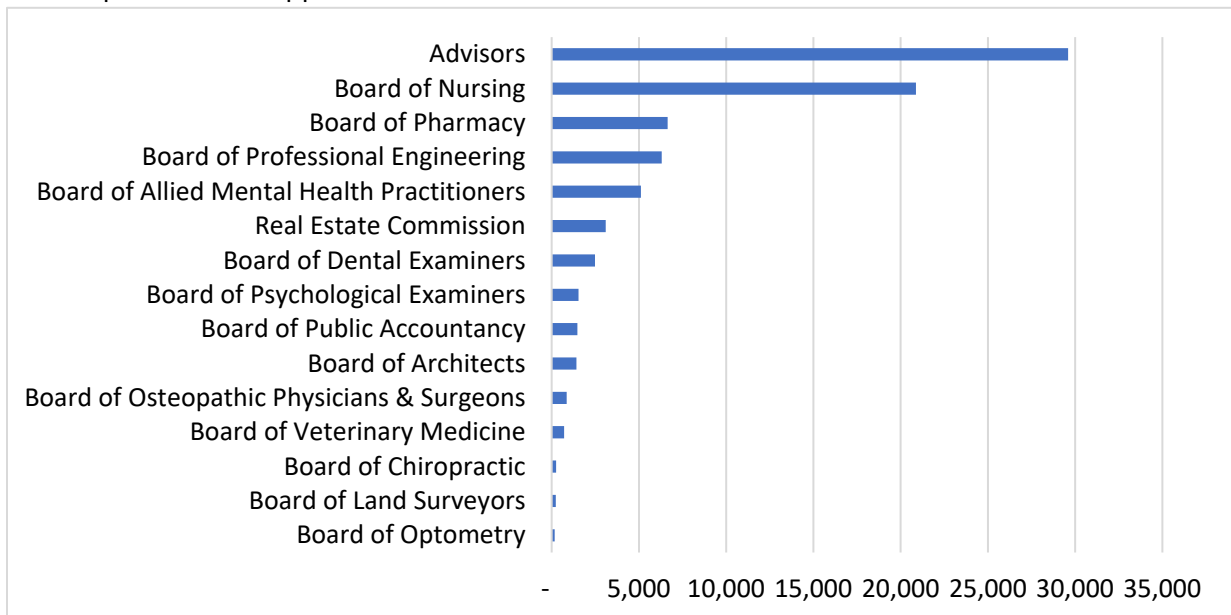


Figure 1: OPR FY25 licensee counts, by board and advisor models.

OPR is headed by a director who oversees a staff of 40 employees including licensing administrators, a deputy director, a general counsel, staff attorneys, policy and system staff, executive officers, case managers, investigators, inspectors, and prosecutors. Regulation assures that practitioners meet minimum competency standards for initial licensure, maintain minimum competency requirements on renewal, and if an investigation finds evidence of misconduct—the practitioner is held responsible for their actions.

Licensing Trends, Policies, and Administrative Rule Changes

The following graph (Figure 1) demonstrates how the number of licenses issued by OPR has increased substantially over the last several years: approximately 50% since 2015. This growth is attributed to the addition of newly regulated professions, expansion in certain professions, and the transfer of licensure operations from other agencies to OPR.

Despite these additions, licensure trends show a decrease from fiscal year 2022. Notably, staggered growth cycles are common in professional licensure, and OPR usually observes a dip in active license numbers each odd year given the biennial renewal cycle of some of the largest profession groups. However, the implementation of the Nurse Licensure Compact (NLC) is likely responsible for the extraordinary reduction in total licensure during FY23: a loss of approximately 10,000 licensees.

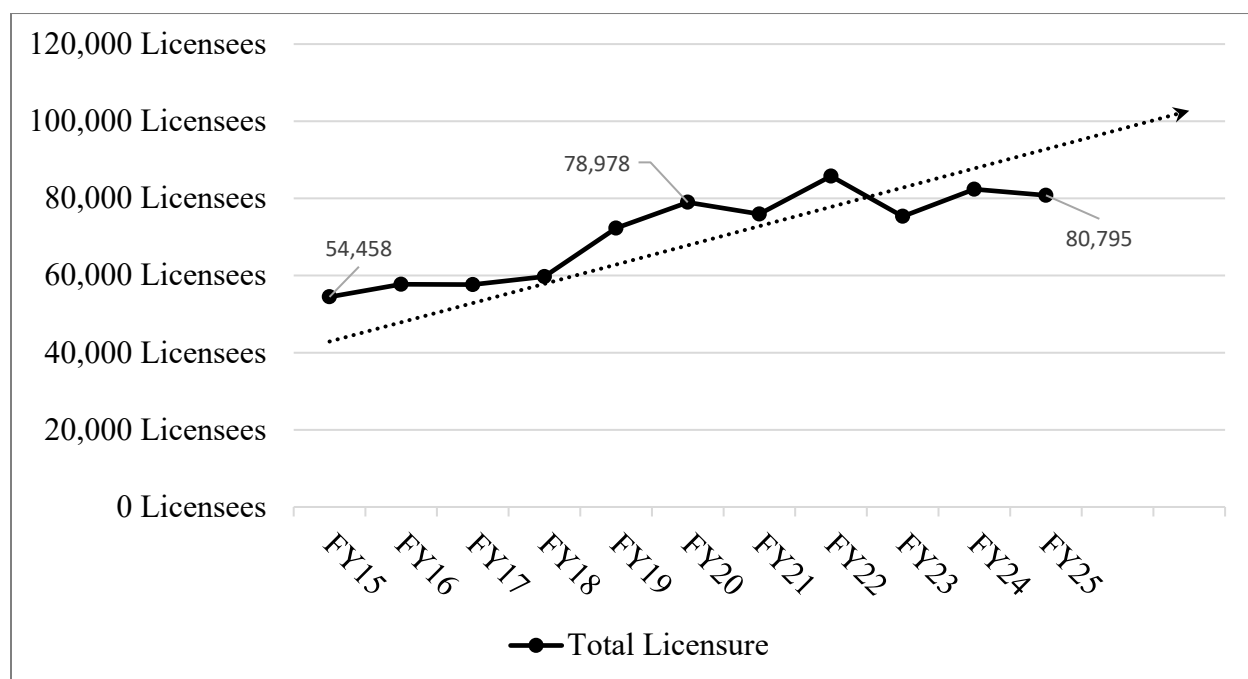


Figure 2: Annual Licensure Data from Fiscal Years 2015 – 2025.

The NLC allows nurses who hold compact licenses from other jurisdictions to work in Vermont without a Vermont nursing license. Consequently, a large portion of Vermont's RN and LPN populations were no longer required to hold a license in Vermont and allowed their licenses to expire at the time of renewal. Additionally, new nurses coming to Vermont with an active compact license do not need a Vermont license to practice in the state. The decision to adopt the NLC was based on the benefit to both Vermont residents and employers: RNs and LPNs with compact licenses can practice in Vermont without delay.

Licensing FY25 Summary

FY25 was a year occupied by licensure compact approval and implementation. Vermont is currently in the process of implementing interstate licensing compacts for Psychology, Clinical Mental Health Counselors, Occupational Therapy, Social Workers, Physical Therapists, Speech Language Pathologists and Audiologists. The implementation process involves updating statutory language, coordination with the FBI on federal background checks, coordination with the Vermont Crime Information Center, and numerous updates to OPR's licensing software.

OPR is always mindful of finding ways to reduce barriers for professionals to enter the licensure field if they are qualified to do so. In addition to the compact updates, OPR added shop licensure for the professions of Esthetics, Nail Salons and Permanent Cosmetics. Now, licensees who perform these services can hold shop licenses outside of cosmetology and tattoo shops.

Likewise, in FY25, legislation was passed to allow OPR to license individuals without a *US SSN* by allowing applicants to instead enter a valid EIN or Tax ID number.

Moreover, the provisions put in place for licensees during the COVID pandemic demonstrated that Vermont licensees need the ability to meet their continuing competence requirements in other ways than attending "live" continuing education conferences. Consequently, additional statutory changes were made to allow licensees to complete CE through interactive online methods.

The devastating floods of 2023 and 2024 have required the Governor to keep the State of Emergency in effect, which in turn has also maintained the EMGY licenses OPR offers in an active state. Many professions such as Pharmacy, PI & Security Services, Engineers, Architects, Well Drillers, Wastewater Operators, and many of our health care related professions, still have active EMGY licensees and have been working to assist Vermonters through the devastating impacts of the 2023 and 2024 flooding.

Lastly, the Administrative Rules implemented during FY 24 were for the professions of Notaries Public and Peer Support. Extensive work was done on updating the Pharmacy and Dental rules which will be implemented in FY26.

Professional Regulation Enforcement Division

The Enforcement Division of OPR has two Units working together to meet its public protection mandate: the Investigation Unit and the Prosecution Unit. The purpose of OPR's enforcement process is to protect the public. The Enforcement Division strives to conduct fair and impartial investigations seeking only to determine the truth of what happened in each circumstance that gave rise to a complaint and to prosecute only when there is a risk to public health, safety or welfare. The focus of prosecution and discipline against a licensee is remediation to ensure safety and fitness to practice in their profession.

Enforcement Unit FY25 Summary

During FY25, the Enforcement Division received over 900 complaints. The division resolved over 1,000 complaint cases, including the following:

- Approximately 370 complaints were screened out and/or referred to other agencies for reasons such as: the respondent was not a licensee; the complaint was anonymous and did not provide adequate information; the profession is not regulated by OPR; or the complaint did not allege facts that would constitute unprofessional conduct;
- Investigators completed over 600 investigations;
- Prosecutors closed approximately 430 complaint cases after investigation and I-Team review; and
- Prosecutors filed charges in approximately 180 cases; and
- Disciplinary sanctions were ordered in approximately 160 cases.

Investigation Unit

The Investigation Unit now consists of six full-time law enforcement investigators, as well as three full-time civil investigators. The role of the Investigation Unit is to conduct thorough, impartial investigations to assist the Prosecution Unit with determining if a licensee engaged in unprofessional conduct. The majority of complaints handled by the Enforcement Division are regulatory (civil) in nature; however, some investigations are criminal and result in the arrest and criminal prosecution of licensees in State and federal court. Approximately ten percent of OPR complaints have some sort of



criminal conduct component. In FY25, there were fifty-eight (58) incidents which were identified as having criminal involvement. Of those fifty-eight incidents, nine (9) individuals licensed by OPR were arrested and criminally charged in State court as the result of OPR investigations.

OPR Investigators often travel throughout the State to: conduct in-person interviews of licensees and witnesses; collect necessary documents; and locate and review physical evidence. Investigators use a variety of methods to gather sufficient information for the determination of whether a licensee has engaged in unprofessional conduct.

During FY25 the Chief Investigator, Michael Warren, was chosen to fill the role as interim director for the Office of Professional Regulation from December 2024 through June of 2025. During this time, the Deputy Chief Investigator, Kris Bowdish, filled the role as interim Chief Investigator. While there was one less investigator working on cases during this time, the remaining investigators all stepped up and increased their workload to help prevent a significant increase in backlogged complaints.

In FY25, the Investigation Unit has continued to see an increase in the seriousness and complexity of the violations alleged in complaints. These complex investigations often required multiple investigators along with assistance from outside agencies including the United States Attorney's Office, The US Food and Drug Administration (FDA), Drug Enforcement Administration (DEA), Vermont Adult Protective Services (APS), Vermont State Police, Local Police Departments, and others.

OPR Investigators have independently, and as a group, worked hard to increase their collaboration with outside agencies. An MOU with MFRAU signed in June of 2024 has streamlined communication between the agencies and joint investigations have resulted in more timely regulatory action by OPR when appropriate. OPR Investigators have also begun working more closely with Investigators from the Agency of Education (AOE) as there are many education employees licensed by both OPR and AOE. OPR Investigators have also begun to work more closely with the Department of Corrections (DOC) as there are many professionals who are licensed by OPR, working within the DOC system. These collaborations and joint investigations with AOE and DOC have resulted in more timely regulatory action by OPR when appropriate.

Prosecution Unit

The Prosecution Unit has four State prosecuting attorneys, two case managers, and one paralegal. In FY25, the Prosecution Unit hired a new Deputy Chief Prosecutor.

When the investigator completes each investigation, an Investigative Team (or "I-Team"), consisting of the investigator, prosecutor, case manager, and a Board Member/Advisor, reviews the investigation and evidence. The I-Team then meets or communicates to discuss whether the

evidence gathered establishes that the licensee engaged in unprofessional conduct, and, if so, whether the licensee should be subject to public prosecution and discipline. If the investigation does not reveal evidence that supports public prosecution for unprofessional conduct, the complaint is then closed with no further action, and the complainant and licensee are notified of the outcome.

If the prosecutor determines the complaint warrants public prosecution based upon the investigation, the prosecutor files a Specification of Charges identifying the alleged conduct of the licensee and the alleged violations of law. If the licensee contests the Charges and files an Answer, a hearing before the Hearing Authority, either a Board of professionals or an Administrative Law Officer, is scheduled. Before the hearing, the parties exchange documents and exhibits and may take depositions. The parties also have the opportunity to negotiate a mutually acceptable resolution, which must be approved by the hearing authority. If the case is not settled and proceeds to a final hearing, the parties present evidence and witness testimony to the Hearing Authority. After hearing, the Hearing Authority issues a written decision which includes factual findings and either a dismissal of the Charges or a determination of unprofessional conduct. If the Board or Administrative Law Officer determines the licensee engaged in unprofessional conduct, the final order sets forth discipline against the licensee, which is published on OPR's website and is a matter of public record. The sanctions resulting from the disciplinary process can range from: a warning, reprimand, suspension, revocation, monetary administrative penalty, coursework, and/or a conditioned license for a period of time with requirements such as supervision, limited practice setting, random drug testing, and employer reports. Upon issuance of the final order, a licensee may appeal the decision. The intermediate appeal is heard by an Administrative Law Officer within OPR. If the licensee appeals the intermediate decision, the final appeal is heard by the Vermont Supreme Court. If the licensee is subject to conditions as the result of the final order, the case manager monitors compliance to ensure requirements are met.

In FY25, the Vermont Board of Pharmacy approved a \$45,000 fine as part of a settlement between the State of Vermont and CVS, a national pharmacy chain and one of Vermont's largest chain pharmacies. The fine resulted from investigation and charges that were filed in response to several CVS pharmacy stores failing to record and/or update patient allergy and health information, at least annually, as required by a Board of Pharmacy Administrative Rule.

Also in FY25, the Vermont Board of Pharmacy approved a \$15,000 fine as part of a settlement between the State of Vermont and AnazaoHealth Corporation, LLC, a compounding pharmacy in Las Vegas, Nevada. The fine resulted from investigation and charges that were filed in response to AnazaoHealth sending compounded testosterone products to vendors in the State of Vermont approximately 50 times in 2023 and 2024 after its license to operate in Vermont had expired.

Legislative Updates

It was a very busy legislative session. The OPR bill was simpler and more streamlined than in recent years, to make space for the many other bills and initiatives we knew would be addressed this session. Bills which did not pass this session will be picked up next year.

The following is a list of relevant bills that have been enacted:

- [H.472](#): An act relating to professions and occupations regulated by the Office of Professional Regulation. (Enacted, Act 58)
- [S.53](#): An act relating to certification of community-based perinatal doulas and Medicaid coverage for doula services. (Enacted, Act 50)
- [S.59](#): An act relating to amendments to Vermont's Open Meeting Law. (Enacted, Act 51)
- [S.12](#): An act relating to sealing criminal history records. (Enacted, Act 60)
- [H.106](#): An act relating to selling real property within a FEMA mapped flood hazard area. (Enacted, Act 52)
- [S.18](#): An act relating to licensure of freestanding birth centers. (Enacted, Act 19)
- [S.28](#): An act relating to access to certain legally protected health care services

Bills that did not pass this year that we expect to continue next year:

- [S.119](#): An act relating to the licensure of early childhood educators
- [H.241](#): An act relating to amendments to the scope of practice for optometrists
- [H.237](#): An act relating to prescribing by doctoral-level psychologists

Appendix A: End of Fiscal Year 2025 Credential Counts

Board Name	Profession Type	Count
Accountancy	Accounting Firm	161
Accountancy	Certified Public Accountant	1210
Accountancy	Non-Resident Accounting Firm with Mobility	101
Accountancy	Registered Public Accountant	2
Acupuncturists	Acupuncturist	235
Acupuncturists	Acupuncturist - Interim Telehealth Registration	2
Acupuncturists	Acupuncturist - Provisional	1
Alcohol & Drug Abuse Counselors	Apprentice Addiction Professional	74
Alcohol & Drug Abuse Counselors	Certified Alcohol & Drug Abuse Counselor	18
Alcohol & Drug Abuse Counselors	Certified Alcohol & Drug Abuse Counselor - Interim Telehealth Registration	8
Alcohol & Drug Abuse Counselors	Licensed Alcohol & Drug Abuse Counselor	432
Alcohol & Drug Abuse Counselors	Licensed Alcohol & Drug Abuse Counselor - Interim Telehealth Registration	32
Allied Mental Health Practitioners	Licensed Clinical Mental Health Counselor	1514
Allied Mental Health Practitioners	Licensed Clinical Mental Health Counselor - Interim Telehealth Registration	1589
Allied Mental Health Practitioners	Licensed Clinical Mental Health Counselor - Provisional	2
Allied Mental Health Practitioners	Licensed Marriage and Family Therapist	144

Allied Mental Health Practitioners	Licensed Marriage and Family Therapist - Interim Telehealth Registration	334
Allied Mental Health Practitioners	Non-Licensed & Non-Certified Psychotherapist	1530
Allied Mental Health Practitioners	Non-Licensed & Non-Certified Psychotherapist - Interim Telehealth Registration	6
Architects	Architect	1421
Athletic Trainers	Athletic Trainer	224
Athletic Trainers	Athletic Trainer - Interim Telehealth Registration	16
Auctioneers	Auctioneer	137
Auctioneers	Auctioneer - Apprentice	1
Audiologists	Audiologist	93
Audiologists	Audiologist - Interim Telehealth Registration	10
Barbers & Cosmetologists	Barber	160
Barbers & Cosmetologists	Barber - Apprentice	16
Barbers & Cosmetologists	Barber - Limited	82
Barbers & Cosmetologists	Barber Shop	51
Barbers & Cosmetologists	Cosmetologist	2782
Barbers & Cosmetologists	Cosmetologist - Apprentice	17
Barbers & Cosmetologists	Cosmetology Shop	789
Barbers & Cosmetologists	Esthetician	437
Barbers & Cosmetologists	Esthetician - Apprentice	7

Barbers & Cosmetologists	Esthetics Shop	11
Barbers & Cosmetologists	Nail Technician	327
Barbers & Cosmetologists	Nail Technician - Apprentice	61
Barbers & Cosmetologists	Nail Technician Shop	5
Barbers & Cosmetologists	School of Cosmetology	8
Behavior Analysts	Applied Behavior Analyst	293
Behavior Analysts	Applied Behavior Analyst - Interim Telehealth Registration	20
Behavior Analysts	Applied Behavior Analyst - Provisional	1
Behavior Analysts	Assistant Behavior Analyst	13
Behavior Analysts	Assistant Behavior Analyst - Interim Telehealth Registration	1
Chiropractic	Chiropractic Intern	2
Chiropractic	Chiropractic Physician	246
Chiropractic	Chiropractic Physician - Interim Telehealth Registration	5
Dental Examiners	Dental Hygienist	713
Dental Examiners	Dental Hygienist - Interim Telehealth Registration	1
Dental Examiners	Dental Therapist	1
Dental Examiners	Dentist	691
Dental Examiners	Dentist - Interim Telehealth Registration	16
Dental Examiners	Registered Certified Dental Assistant	152

Dental Examiners	Registered Traditional Dental Assistant	911
Dietitians	Dietitian	395
Dietitians	Dietitian - Interim Telehealth Registration	176
Dietitians	Dietitian - Provisional	1
Electrology	Electrologist	31
Electrology	Electrology Office	19
Engineering	Engineer Intern	1568
Engineering	Professional Engineer	4735
Engineering	Professional Engineer - Emergency Temporary License	3
Foresters	Forester	249
Funeral Service	Disposition Facility	16
Funeral Service	Disposition Facility Personnel	48
Funeral Service	Embalmer	63
Funeral Service	Funeral Director	130
Funeral Service	Funeral Director Apprentice	23
Funeral Service	Funeral Embalmer Apprentice	4
Funeral Service	Funeral Establishment	57
Funeral Service	Removal Personnel	136
Hearing Aid Dispensers	Hearing Aid Dispenser	54
Hearing Aid Dispensers	Hearing Aid Dispenser - Interim Telehealth Registration	3

Land Surveyors	Land Surveyor	239
Land Surveyors	Land Surveyor - Emergency Temporary License	1
Landscape Architects	Landscape Architect	142
Massage Therapy, Bodyworkers, and Touch Professionals	Massage Therapist, Bodyworker, or Touch Professional	1020
Midwifery	Midwife	34
Midwifery	Midwife - Interim Telehealth Registration	1
Mixed Martial Arts	Mixed Martial Arts Contestant	74
Mixed Martial Arts	Mixed Martial Arts Participant	26
Mixed Martial Arts	Mixed Martial Arts Promoter	1
Naturopathic Physicians	Naturopathic Physician	389
Naturopathic Physicians	Naturopathic Physician - Interim Telehealth Registration	23
Notaries Public	Notary Public	7611
Nursing	Advanced Practice Registered Nurse	2521
Nursing	Advanced Practice Registered Nurse - Interim Telehealth Registration	892
Nursing	Licensed Nursing Assistant	4158
Nursing	Licensed Nursing Assistant - Interim Telehealth Registration	39
Nursing	Licensed Nursing Assistant - Provisional	361
Nursing	Licensed Practical Nurse	1577

Nursing	Licensed Practical Nurse - Interim Telehealth Registration	17
Nursing	Licensed Practical Nurse - Provisional	12
Nursing	Licensed Practical Nurse - Temporary Permit for Re-Entry	1
Nursing	Registered Nurse	11105
Nursing	Registered Nurse - Interim Telehealth Registration	76
Nursing	Registered Nurse - Provisional	122
Nursing	Registered Nurse - Temporary Permit for Re-Entry	1
Nursing Home Administrators	Nursing Home Administrator	123
Nursing Home Administrators	Nursing Home Administrator - Interim Telehealth Registration	1
Nursing Home Administrators	Nursing Home Administrator-in-Training	10
Occupational Therapy	Occupational Therapist	567
Occupational Therapy	Occupational Therapist - Interim Telehealth Registration	41
Occupational Therapy	Occupational Therapist - Provisional	2
Occupational Therapy	Occupational Therapy Assistant	111
Occupational Therapy	Occupational Therapy Assistant - Interim Telehealth Registration	3
Opticianry	Optician	99
Opticianry	Optician - Trainee	34

Optometry	Optometrist	168
Optometry	Optometrist - Interim Telehealth Registration	8
Osteopathic Physicians & Surgeons	Limited Temporary Osteopathic Physician	86
Osteopathic Physicians & Surgeons	Limited Temporary Osteopathic Physician - Interim Telehealth Registration	7
Osteopathic Physicians & Surgeons	Osteopathic Physician	399
Osteopathic Physicians & Surgeons	Osteopathic Physician - Interim Telehealth Registration	72
Osteopathic Physicians & Surgeons	Osteopathic Physician IMLC Compact	293
Pharmacy	503B Outsourcer	31
Pharmacy	Community Based Long Term Care Pharmacy	4
Pharmacy	In-State Manufacturing Drug Outlet	7
Pharmacy	Instate Pharmacy	94
Pharmacy	Institutional Long Term Care Pharmacy	1
Pharmacy	Institutional Pharmacy	17
Pharmacy	Investigation & Research Project Pharmacy	1
Pharmacy	Non-Resident Manufacturer	628
Pharmacy	Non-Resident Pharmacy	747
Pharmacy	Nuclear/Radiologic Pharmacy	17
Pharmacy	Out of State Telepharmacist	261
Pharmacy	Pharmacist	1840
Pharmacy	Pharmacist - Emergency Temporary License	5

Pharmacy	Pharmacist - Provisional	3
Pharmacy	Pharmacy Intern	100
Pharmacy	Pharmacy Technician	2135
Pharmacy	Pharmacy Technician - Emergency Temporary License	2
Pharmacy	Pharmacy Technician - Provisional	1
Pharmacy	Third Party Logistics Provider	188
Pharmacy	Wholesale Drug Outlet	566
Physical Therapy	Physical Therapist	1324
Physical Therapy	Physical Therapist - Interim Telehealth Registration	68
Physical Therapy	Physical Therapist - Provisional	5
Physical Therapy	Physical Therapist Assistant	204
Physical Therapy	Physical Therapist Assistant - Interim Telehealth Registration	3
Physical Therapy	Physical Therapist Assistant - Provisional	2
PI & Security Services	Licensed Private Investigator and/or Security Guard	135
PI & Security Services	Licensed Private Investigator and/or Security Guard - Emergency Temporary License	8
PI & Security Services	Licensed Private Investigator/Security Instructor	14
PI & Security Services	Private Investigative & Security Services Agency	15

PI & Security Services	Private Investigative Agency	40
PI & Security Services	Registered Private Investigative/Security Employee	650
PI & Security Services	Registered Private Investigative/Security Employee - Emergency Temporary License	44
PI & Security Services	Security Services Agency	30
Pollution Abatement Facility Operators	Pollution Abatement Facility Operator	363
Pollution Abatement Facility Operators	Pollution Abatement Facility Operator Provisional	79
Property Inspectors	Property Inspector	107
Psychoanalysts	Psychoanalyst	50
Psychoanalysts	Psychoanalyst - Interim Telehealth Registration	20
Psychological Examiners	Psychologist - Doctorate	605
Psychological Examiners	Psychologist - Doctorate - Interim Telehealth Registration	721
Psychological Examiners	Psychologist - Doctorate - Provisional	1
Psychological Examiners	Psychologist - Doctorate - Temporary License	5
Psychological Examiners	Psychologist - Master	200
Psychological Examiners	Psychologist - Master - Interim Telehealth Registration	5
Radiologic Technology	Ionizing Radiation Privileges (Physicians)	132
Radiologic Technology	Nuclear Medicine Technologist	57

Radiologic Technology	Nuclear Medicine Technologist - Provisional	4
Radiologic Technology	Radiation Therapist	63
Radiologic Technology	Radiologic Technologist (Radiography)	747
Radiologic Technology	Radiologic Technologist (Radiography) - Interim Telehealth Registration	3
Radiologic Technology	Radiologic Technologist (Radiography) - Provisional	32
Radiologic Technology	Radiologic Technologist Limited License	1
Real Estate Appraisers	Certified General Real Estate Appraiser	149
Real Estate Appraisers	Certified General Real Estate Appraiser - Temporary License	22
Real Estate Appraisers	Certified General Real Estate Appraiser - Trainee	7
Real Estate Appraisers	Certified Residential Real Estate Appraiser	118
Real Estate Appraisers	Certified Residential Real Estate Appraiser - Trainee	15
Real Estate Appraisers	Federally Regulated Appraisal Management Company	3
Real Estate Appraisers	Licensed Real Estate Appraiser	10
Real Estate Appraisers	Registered Appraisal Management Company - Branch Office	1
Real Estate Appraisers	Registered Appraisal Management Company - Main Office	88
Real Estate Commission	Real Estate Brokerage Firm - Main Office	507
Real Estate Commission	Real Estate Broker	1020

Real Estate Commission	Real Estate Brokerage Firm - Branch Office	81
Real Estate Commission	Real Estate Salesperson	1486
Residential Contractors	Residential Contractor - Business	765
Residential Contractors	Residential Contractor - Individual	497
Respiratory Care	Respiratory Care Practitioner	492
Respiratory Care	Respiratory Care Practitioner - Interim Telehealth Registration	5
Respiratory Care	Respiratory Care Practitioner - Provisional	2
Respiratory Care	Respiratory Care Practitioner - Student	13
Social Work	Licensed Independent Clinical Social Worker	1984
Social Work	Licensed Independent Clinical Social Worker - Interim Telehealth Registration	1261
Social Work	Licensed Independent Clinical Social Worker - Provisional	3
Social Work	Licensed Master's Social Worker	104
Social Work	Licensed Master's Social Worker - Interim Telehealth Registration	305
Speech-Language Pathologists	Speech-Language Pathologist	698
Speech-Language Pathologists	Speech-Language Pathologist - Interim Telehealth Registration	119
Speech-Language Pathologists	Speech-Language Pathologist - Provisional	14
Speech-Language Pathologists	Speech-Language Pathologist - Provisional Trainee	12
Tattoo & Body Piercing	Body Piercing - Apprentice	10

Tattoo & Body Piercing	Body Piercing & Tattooist - Apprentice	3
Tattoo & Body Piercing	Body Piercing & Tattooist Operator	17
Tattoo & Body Piercing	Body Piercing & Tattooist Shop	30
Tattoo & Body Piercing	Body Piercing Operator	20
Tattoo & Body Piercing	Body Piercing Shop	3
Tattoo & Body Piercing	Permanent Cosmetic Tattooist	37
Tattoo & Body Piercing	Permanent Cosmetic Tattooist - Apprentice	8
Tattoo & Body Piercing	Permanent Cosmetic Tattooist Shop	5
Tattoo & Body Piercing	Tattooist - Apprentice	37
Tattoo & Body Piercing	Tattooist Operator	198
Tattoo & Body Piercing	Tattooist Shop	66
Veterinary Medicine	Veterinarian	688
Veterinary Medicine	Veterinarian - Interim Telehealth Registration	20
Veterinary Medicine	Veterinarian - Provisional	1
Wastewater / Water System Designers	Wastewater/Water System Designers	132
Well Drillers	Well Driller	60
	Total	80,795

Appendix B: Fiscal Year 2025 Compliant Data

Profession	FY2025 Complaint Count
Accountancy	8
Acupuncturists	4
Alcohol & Drug Abuse Counselors	3
Allied Mental Health Practitioners	78
Architects	4
Barbers & Cosmetologists	54
Behavior Analysts	2
Chiropractic	5
Dental Examiners	46
Electrology	3
Engineering	9
Foresters	2
Funeral Service	6
Land Surveyors	9
Massage Therapy, Bodyworkers, and Touch Professionals	29
Midwifery	7
Motor Vehicle Racing	1
Naturopathic Physicians	2
Notaries Public	9
Nursing	235
Nursing Home Administrators	12
Occupational Therapy	1
Optometry	5
Osteopathic Physicians & Surgeons	12
Other	90
Pharmacy	88
Physical Therapy	2
PI & Security Services	9
Pollution Abatement Facility Operators	1
Property Inspectors	1
Psychological Examiners	23
Radiologic Technology	4
Real Estate Appraisers	6
Real Estate Commission	44
Residential Contractors	55
Respiratory Care	1
Social Work	25

Speech-Language Pathologists	3
Tattoo & Body Piercing	16
Unknown	5
Veterinary Medicine	29
Total	948

Appendix C: End of Fiscal Year 2025 Inspection Counts

Profession	Inspection Count
Funeral Service	38
Pharmacy	76
Tattoo & Body Piercing	33
Barbers & Cosmetologists	100
Electrology	2
Mixed Martial Arts	3
Motor Vehicle Racing	10
Total	262