## Office of the Vermont Secretary of State Fiscal Year 2019 Proposed Budget



James C. Condos Secretary of State

# **Our Mission Statement:**

# **Democracy that delivers! We are problem solvers.**

The Secretary of State's office promotes public trust and enables good government by:

- Vermont State Archives and Records Administration (VSARA)
  - Protecting, preserving, providing and promoting Vermont public records
- Elections Division
  - Preserving the integrity of campaigns, voter registration, and elections
- <u>Corporations Division</u>
  - Providing the business community and public with easy access to information about business registration and doing business in Vermont
- Office of Professional Regulation (OPR)
  - Protecting the public through streamlined, focused regulation of licensed professionals to prevent unethical, incompetent or unprofessional practitioners.
  - Promoting and strengthening positive state-local interactions by providing information, assistance, and educational materials related to municipal and open government laws through Municipal Programs.

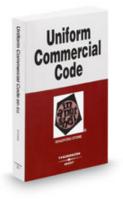




# Office of Professional Regulation

- Protects the public through the effective regulation of 50 profession types and approximately 65,000 licensees
- Investigates and prosecutes complaints of unlicensed or unprofessional conduct
- Assures that licensing standards are current and promote safe & effective practice
- <u>Corporations and Business Registration</u>
  - Business registration and filing office for secured transactions under UCC
  - Accomplished 103,000 unique transactions in FY17
  - Collected \$7 million revenue in FY17







- <u>State Archives & Records Administration</u>
  - Preserve and provide access to permanent state records regardless of format
  - Issue records retention and management requirements to state and local public agencies
  - Set information management standards for public records and data
  - Operate State Records Center for inactive state paper records
  - Administer various filing requirements related to APA, legislative acts, deeds, etc.
- Elections & Campaign Finance
  - Oversight of state and federal elections in concert with local election officials
  - Promotes voter registration and participation
  - Administers campaign finance and lobbyist disclosure laws







- Safe at Home
  - Serves 160 individuals by protecting individuals seeking to escape from actual or threatened domestic violence, sexual assault and stalking.
  - Address confidentiality program provides client with a substitute mailing address for use when creating records with local and state agencies.
- Municipal and Civics Education
  - Provides information & education to local officials and members of the public regarding municipal matters.
  - Municipal inquiries average 100+ per month.
  - Publishes municipal handbooks and Opinions.
  - Updates to many of these guides are in the works!
  - Promotes civics education and civic participation by citizens of all ages.







## Secretary of State Source & Use of Funds

Since FY14, we receive NO General funds (GF)

### We have three primary Funds:

### 1) 21928 – SOS Service Fund is composed primarily of Corporations fees:

Pays 100% of salaries for VSARA; four positions in Elections; and 43% of Executive and Administrative Services staff and administration. The estimated FY19 budget is \$4,936,085, an increase of 3.5% over FY18, all of which is salary and benefit contractual increases.

The SOS Service Fund sweeps excess revenue at the end of each fiscal year to the GF.

### 2) 21150 – OPR Fund:

Separate from with <u>no effect on GF</u>. Per statute, cannot be used for costs outside of professional licensing. Funds the OPR Division and 48% of Executive & Administrative Services staff and administration.

Estimated budget for FY19 is \$5,505,528, a 11.6% decrease from FY18, due to completion of the NGLP implementation and associated costs.

### 3) 22025 – HAVA Fund:

Separate from with <u>no effect on GF</u>. Per Federal law to be used for specific costs related to federal elections. Funds one FTE in the Elections Division and 9% of Executive & Administrative Services staff and administration. The estimated FY19 budget is \$1,220,416, which is a 1.1% increase from FY18. Planning for municipal election needs is part of our process for the next 4-5 years. For example, 1/3 (or more) of the current HAVA fund balance will be required to purchase tabulators by 2020.

There is no replenishment of HAVA funds from Congress expected in the near future.



| S           | ecretary of State Te      | emporary Positions |       |
|-------------|---------------------------|--------------------|-------|
| Fiscal Year | # of State<br>Temporaries | # of Kelly Temps   | Total |
| 2009        | 7                         | 21                 | 28    |
| 2010        | 7                         | 9                  | 16    |
| 2011        | 14                        | 5                  | 19    |
| 2012        | 12                        | 3                  | 15    |
| 2013        | 6                         | 4                  | 10    |
| 2014        | 4                         | 3                  | 7     |
| 2015        | 3                         | 0                  | 3     |
| 2016        | 3                         | 0                  | 3     |
| 2017        | 3                         | 0                  | 3     |

2013-2017 includes one paid intern who works 5 hrs. weekly

| SoS Overtime | Hours | Amount |
|--------------|-------|--------|
| FY12         | 1771  | 51,978 |
| FY13         | 1707  | 49,315 |
| FY14         | 1756  | 51,711 |
| FY15         | 1780  | 51,950 |
| FY16         | 1745  | 53,733 |
| FY17         | 600   | 21,595 |
| 0            |       |        |



## FY19 Budget Pressures affecting all Funds

Salary and benefit increases.

# FY19 Budget Pressures affecting SoS Service Fund

- Corporations IT Project:
  - 100% SoS Service Fund maintenance, hosting and enhancements through contract term;
  - Upgrades in FY19: VISION transaction integration, digitizing of corporations records, other enhancements.
- Elections IT Project:
  - 70% Federal (HAVA) & 30% SOS Services Fund split for maintenance, hosting and enhancements through contract term.

# FY19 Budget Pressures affecting HAVA (Federal) Fund

- Voter Accessibility Project:
  - Federally mandated requirement;
  - 100% Federal funds at a cost of \$1,282,650.00, from 01/16/2018, through 01/15/2023;
  - We have utilized the State of Vermont procurement process and are in the beginning phases of implementation, with an expected completion in FY2019.

# FY19 Budget Pressures affecting OPR Fund

- Next Generation Licensing Project (NGLP)
  - Utilized the State of Vermont procurement process
  - In the final stages of implementation.
  - Project implementation, and associated payment, to be completed in FY18.
    - Annual maintenance for the first year;
    - Placeholder for capacity to add additional professions to NGLP; and
    - Last two months of overlap with existing vendor paid in FY19.



# **Next Generation Licensing Platform**

### **OPR is in process of re-engineering its operations including:**

- organizational model,
- associated business processes, and
- supporting technologies

## To achieve the following key business objectives:

- On-boarding new professions
  - Easily and efficiently;
  - With high degree of quality and consistency;
- Providing regulated professionals with self-service access to all required information;
- Providing profession boards with self-service access to all required information;
- Providing self-service functions for licensees; and
- Ability to create, extend, and maintain all of OPR's required capabilities using state-of-the-art business modeling.







# **Voter Accessibility Project**

- Elections Division is in the beginning stages of replacing the current accessible voting system for individuals with disabilities, including the blind and visually impaired.
- 100% HAVA EAC Fund (Federal).
- New system will provide the individuals with the ability to:
  - Vote in the polling place, print their ballots from the system and place the ballot in the tabulator or ballot box just like any other voter; and



 Allow for an early/absentee voting option via a web-based solution, which provides the user with ability to vote independently and privately from their home.



| FY19 Department Request - Secretary<br>of State                            | 21928<br>Sec State<br>Fund | 21150<br>(OPR)<br>Regulatory<br>Fee Fund | 21595<br>VSARA<br>Public<br>Records<br>Fund | 21500<br>IDT | 22025<br>Federal<br>(HAVA)<br>Fund | TOTAL          | NOTES:   |
|--|----------------------------|--|---|--------------|------------------------------------|----------------|--|
| FY18 As Passed   | 4,770,000                  | 6,225,000                                | 12,000                                      | 75,000       | 1,207,000                          | 12,289,000     | IDT AHS reimbursement for<br>Nursing Program Mgr. Has been<br>\$75,000 since 2004, will be<br>requesting increase to \$125,000<br>0 from DAIL for FY20 to cover costs. |
| FY19 Changes   |                            |  |   |              |                                    |                |  |
| Personal Services:   |                            |  |   |              |                                    |                |  |
| Salary & Fringe Benefit  | 166,085                    | 56,063                                   | 0   | 0            | (5,152)                            | 216,996        | Salary & benefits per contract for<br>all funds including<br>Sreclassifications.<br>Realign FY19 budget request to   |
| Per Diem and Other Personal Services                                       | 0                          | (2,813)                                  | 0   | 0            | 0                                  | (2 813         | )FY17 budget actuals.  |
| Contracted & 3rd Party Services - IT                                       | U                          | (2,013)                                  | U   |              | U                                  | (2,013         | OPR's Next Generation Licensing  |
| Systems Maintenance and Upgrades<br>(Corps System, Elections, OPR NGLP, IT |                            |  |   |              |                                    |                | Platform (NGLP) transitions from implementation to maintenance   |
| Security, Web 2.0)   | 0                          | (735,047)                                | 0   | 0            | 17,929                             | (717 118       | )and enhancement mode.   |
| Operating Expenses:  |                            | (100,041)                                | v   | •            | 17,020                             | (/ / / , / / 0 | juna emanoement mode.  |
| WC/DII/DHR/Single Audit Chargebacks -<br>505200, 505010,                   |                            |  |   |              |                                    |                | OPR's NGLP transitions from  |
| 516000,516010,516671,516685,519006,  |                            |  |   |              |                                    |                | implementation to maintenance  |
| 523620, Other purchased services   | 0                          | (62,667)                                 | 0   | 0            | 117                                | (62,550        | ) and enhancement mode.  |
|  |                            |  |   |              |                                    |                | Realign FY19 budget request to   |
| Equipment  | 0                          | (2,887)                                  | 0   | 0            | 0                                  | (2,887         | )FY17 budget actuals.  |
|  |                            |  |   |              |                                    |                | Realign FY19 budget request to   |
| IT/Telecom Services and Equipment  | 0                          | 59,913                                   | 0   | 0            | 522                                | 60,43          | 5 FY17 budget actuals.   |
|  |                            |  |   |              |                                    |                | Realign FY19 budget request to   |
| Travel   | 0                          | (35,004)                                 | 0   | 0            | 0                                  | (35,004        | )FY17 budget actuals.  |
|  |                            |  |   |              |                                    |                | Realign FY19 budget request to   |
| Supplies   | 0                          | 2,374                                    | 0   | 0            | 0                                  | 2,374          | FY17 budget actuals.   |
|  |                            |  |   |              |                                    |                | Realign FY19 budget request to   |
| Rental Other   | 0                          | (271)                                    | 0   | 0            | 0                                  | (271           | )FY17 budget actuals.  |
| Rental Property - Other than FFS - OPR                                     |                            |  |   |              |                                    |                | Realign FY19 budget request to   |
| Office Space, Civics Storage Rental  | 0                          | 3,190                                    | 0   | 0            | 0                                  | 3,190          | FY17 budget actuals.<br>Realign FY19 budget request to   |
| Property and Maintenance   | 0                          | (2,323)                                  | 0   | 0            | 0                                  | (2,323         | )FY17 budget actuals.  |
| Grants Out   |                            | л  |   |              |                                    | (              | -<br>D   |
| FY19 Changes   | 166,085                    | (719,472)                                |   | 0            | 13,416                             | (539,971       |  |
| FY19 Gov Recommended   | 4,936,085                  | 5,505,528                                | 12,000                                      | 75,000       | 1,220,416                          | 11,749,029     | <b>9</b> 11  |
| FY19 Subtotal of Legislative Changes                                       | 0                          | 0  | 0   | 0            | 0                                  |                | <u>D</u>   |
| FY19 As Passed - Dept ID 2230010000  | 4,936,085                  | 5,505,528                                | 12,000                                      | 75,000       | 1,220,416                          | 11,749,029     | 9  |

|   | FISCAL YEAR 2019 DEPARTMENT PR         | OFILE       |            |                  |                  |            |
|---|--|-------------|------------|------------------|------------------|------------|
| DEPARTMENT: SECRETARY OF STATE  |  |             |            |                  |                  |            |
| Name and brief narrative description of program (not to exceed 2  |  |             |            |                  |                  | Authorized |
| sentences for each)   |  | Spec F \$\$ | Fed F \$\$ | Other funds \$\$ | Total funds \$\$ | positions  |
| VERMONT STATE ARCHIVES & RECORDS ADMINISTRATION   |  |             |            |                  |                  |            |
|   |  |             |            |                  |                  |            |
| This division advises and guides public agencies in records and   |  |             |            |                  |                  |            |
| information management; appraises and schedules public records so   |  |             |            |                  |                  |            |
| they are preserved only as long as they have a legal or administrative  | FY 2017 expenditures                   | 1,924,349   | 0          | 12,000           | 1,936,349        | 18         |
| value; preserves and enhances access to the State gove  | FY 2018 estimated expenditures         | 1,840,887   | 0          | 12,000           | 1,852,887        | 18         |
|   | FY 2019 budget request                 | 1,740,204   | 0          | 12,000           | 1,752,204        | 18         |
| PROFESSIONAL REGULATION   |  |             |            |                  |                  |            |
|   |  |             |            |                  |                  |            |
| The Office of Professional Regulation protects the public from  |  |             |            |                  |                  |            |
| unethical, incompetent or otherwise unprofessional behavior by  |  |             |            |                  |                  |            |
| licensed practitioners in the professions and occupations that are  | FY Appr. = \$5,965,161 + \$700,000 ERR |             |            |                  |                  |            |
| regulated through the Office; to protect the public from pract  | FY 2017 expenditures                   | 6,615,161   | 0          | 75,000           | 6,690,161        | 33         |
|   | FY 2018 estimated expenditures         | 6,225,000   | 0          | 75,000           | 6,300,000        | 33         |
|   | FY 2019 budget request                 | 5,505,528   | 0          |                  | 5,580,528        | 33         |
| CORPORATIONS  | 1 1 Zoro Badgerredator                 | 0,000,020   |            | . 0,000          | 0,000,020        |            |
|   |  |             |            |                  |                  |            |
| This division administers state law with respect to the registration and  |  |             |            |                  |                  |            |
| maintenance of foreign and domestic corporations, partnerships,   |  |             |            |                  |                  |            |
| limited liability companies, and sole proprietorships doing business in   | EV 2017, expenditures                  | 997,003     | 0          | 0                | 997,003          | 4          |
| Vermont. Furthermore, the division acts as the  | FY 2018 estimated expenditures         | 588,203     | 0          | 0                | 588,203          | 4          |
|   | · · · · · · · · · · · · · · · · · · ·  |             | 0          | 0                |                  |            |
|   | FY 2019 budget request                 | 756,294     | 0          | 0                | 756,294          | 5          |
| ELECTIONS & CAMPAIGN FINANCE  |  |             |            |                  |                  |            |
| This division annulates administration and summark for the and due  |  |             |            |                  |                  |            |
| This division provides administration and support for the orderly conduct of elections, administers the campaign finance and lobbyist |  |             |            |                  |                  |            |
| disclosure laws, and provides public education to encourage the   | FY 2017 expenditures                   | 661,305     | 453,477    | 0                | 1,114,782        | 5          |
| participation of all citizens of voting age in the Vermon   | FY 2018 estimated expenditures         | 442,999     | 992,124    | 0                |                  | 5          |
| participation of all citizens of wing age in the vermon   | FY 2019 budget request                 | 431,139     | 1,002,409  | 0                | , , .            | 5          |
|   |  | 401,100     | 1,002,400  |                  | 1,400,040        |            |
| MUNICIPAL & CIVICS EDUCATION  |  |             |            |                  |                  |            |
| This program provides advice and assistance to municipal officials  | FY 2017 expenditures                   | 4,752       | 0          | 0                | / -              | 0.5        |
| and promotes civics education.  | FY 2018 estimated expenditures         | 10,205      | 0          | 0                | 10,205           | 0.5        |
|   | FY 2019 budget request                 | 6,600       | 0          | 0                | 6,600            | 0.5        |
| SAFE AT HOME  |  |             |            |                  |                  |            |
| This address confidentiality program helps victims of domestic  |  |             |            |                  |                  |            |
| violence, sexual assault, and stalking by providing a substitute  | FY 2017 expenditures                   | 28,724      | 0          | 0                | 28,724           | 0.5        |
| address to be used when creating or updating records with state or  | FY 2018 estimated expenditures         | 32,219      | 0          | 0                |                  | 0.5        |
| local government agencies.  | FY 2019 budget request                 | 33,351      | 0          | -                | ,                | 0.5        |
| SOS Administration  |  |             |            |                  |                  |            |
|   |  |             |            |                  |                  | 1          |
| Secretary of State, Deputy Secretary of State, General Counsel,   |  |             |            |                  |                  |            |
| Executive Assistant. Division of Administrative Services (Information   |  |             |            |                  |                  |            |
| Technology, Human Resources, Finance, Contracting, Business   |  |             |            |                  |                  |            |
| Office, Purchasing, Facilities, Continuity of Operations,   | FY 2017 expenditures                   | 1,828,143   | 186,649    | 0                | 2,014,792        | 13         |
|   | FY 2018 estimated expenditures         | 1,855,487   | 214,876    | 0                | 2,070,363        | 13         |
|   | FY 2019 budget request                 | 1,968,499   | 218,007    | 0                | 2,186,506        | 13         |
| Total Department  |  |             |            |                  |                  |            |
| •   | incudes \$650K pre-approved 21150 ERR  | 12,059,436  | 640,126    | 87,000           | 12,786,562       | 74         |
| FY 2018 estimated expenditures  |  | 10,995,000  | 1,207,000  | 87,000           | 12,289,000       | 74         |
| FY 2019 budget reques   |  | 10,441,613  | 1,220,416  | 87,000           | 11,749,029       | 75         |
| 21928 \$145K unexpended   |  | ,,          | 0          |                  | ,                |            |
| 21928 \$130K preapproved ERR from FY17 for FY18 - not in totals   |  |             |            |                  |                  |            |