



VERMONT FORENSIC LABORATORY

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DATAMASTER TECHNICAL SUPPORT INQUIRY

Agency/Site: Richmond PD DataMaster Serial #: 103909

Date: 10/5/2015 Requestor: Rick Greenough

Instrument Supervisor: Rick Greenough Phone #: (802) 434-1008

Taken By: Robert Driscoll

Problem: Officer states that the calibration timed out and the solution temp is not stable.

Laboratory Response: Alcohol program staff will troubleshoot on site.

Work Performed: Found the paddle not spinning in the simulator. The officer was referring to the simulator solution as the calibration solution causing some confusion. Was able to spin the paddle by hand and it is now operating properly. Advised members of the agency that the simulator solution is not a calibration. The DMT Supervisor will monitor the paddle operation.

On Site In-house Attachments: 5 pages

Performed By: Robert Driscoll RD Date: 10/7/2015
Final Review: [Signature] Date: 10/7/15

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Driscoll, Rob

From: Greenough, Rick <rick.greenough@cesuvt.org>
Sent: Monday, October 05, 2015 1:16 PM
To: Driscoll, Rob
Subject: Re: Datamaster FYI

sounds good, thanks again!

Corporal Rick Greenough
CHMS School Resource Officer
Richmond Police Department
802-434-1008

On Mon, Oct 5, 2015 at 1:15 PM, Driscoll, Rob <Rob.Driscoll@vermont.gov> wrote:

I may be able to stop by this afternoon to take a look a it. I will let you know.

Thanks,

Rob

From: Greenough, Rick [mailto:rick.greenough@cesuvt.org]
Sent: Monday, October 05, 2015 1:10 PM
To: Driscoll, Rob
Subject: Re: Datamaster FYI

All I know is what Matt sent for a message. I can run a diagnostic, may not be until tomorrow though.

Corporal Rick Greenough
CHMS School Resource Officer
Richmond Police Department
[802-434-1008](tel:802-434-1008)

On Mon, Oct 5, 2015 at 1:09 PM, Driscoll, Rob <Rob.Driscoll@vermont.gov> wrote:

Rick,

What exactly is the instrument doing? The error described is not a status message build into the software? Can you run a Diagnostic test and send me a copy?

Thank you,

Rob

From: Greenough, Rick [mailto:rick.greenough@cesvt.org]
Sent: Monday, October 05, 2015 12:35 PM
To: Driscoll, Rob
Subject: Fwd: Datamaster FYI

Rob,

I am not sure why it is doing this or what the fix is, suggestions??

thanks,

Rick

Corporal Rick Greenough

CHMS School Resource Officer

Richmond Police Department

802-434-1008

----- Forwarded message -----

From: **Nadeau, Matthew** <Matthew.Nadeau@vermont.gov>

Date: Sun, Oct 4, 2015 at 1:17 AM

Subject: Datamaster FYI

To: RICHPD0ALL@listserv.dps.state.vt.us

All,

The Datamaster is currently out of service. There is some issue where the calibration will time out. It defaults back to the main screen and you have to wait for the solution temp to get back to the threshold before you can start over. Both times it did it to me it ended up working on the second round but when it happened today I realized it wasn't just a one time hiccup.

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ACCURACY & PRECISION REPORT

STATE OF VERMONT

DataMaster DMT: 103909
 Location: Richmond PD

Date: 10/05/2015
 Time: 15:33:58

SUPERVISOR NAME:
 ROBERT DRISCOLL

SOLUTION LOT #: 15-01-100
 SOLUTION CONCENTRATION: 0.098

| | | |
|------------------------|--------|-------|
| BLANK TEST | 0.000 | 15:34 |
| CALIBRATION CHECK | PASSED | 15:35 |
| SIMULATOR VAPOR 34.1°C | 0.092 | 15:35 |
| SIMULATOR VAPOR 34.0°C | 0.092 | 15:36 |
| SIMULATOR VAPOR 34.1°C | 0.092 | 15:37 |
| SIMULATOR VAPOR 34.0°C | 0.092 | 15:38 |
| SIMULATOR VAPOR 34.0°C | 0.092 | 15:39 |
| SIMULATOR VAPOR 34.1°C | 0.092 | 15:40 |
| SIMULATOR VAPOR 34.1°C | 0.092 | 15:41 |
| SIMULATOR VAPOR 34.0°C | 0.092 | 15:42 |
| SIMULATOR VAPOR 34.1°C | 0.092 | 15:43 |
| SIMULATOR VAPOR 34.0°C | 0.093 | 15:44 |
| BLANK TEST | 0.000 | 15:45 |

Average out of range!

Average = 0.092
 Std Dev = 0.0003



