



VERMONT FORENSIC LABORATORY

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DATAMASTER TECHNICAL SUPPORT INQUIRY

Agency/Site: Woodstock PD DataMaster Serial #: 100152

Date: 08/14/12 Requestor: Michelle @ Woodstock PD

Instrument Supervisor: Bill Hanson Phone #: _____

Taken By: T. Conti

Problem: According to note left by Bill Hansen - "instrument won't come back online"

Laboratory Response: RCD will investigate in the field

Work Performed: Records at agency indicated the Solution Change protocol failed following the most recent sim solution change. The simulator jar was observed to be very loose and not properly tightened. Reassembled simulator after o-ring change and checked for air leaks. All were within specs so the Solution Change protocol was performed and passed. APM protocol completed. Software also updated to the latest version. RCD 8/17/2012

On Site In-house

Attachments: 2 pages

Performed By: Robert Driscoll RCD 8/31/12

Date: 8/31/12

Final Review: [Signature]

Date: 8/31/2012

SOLUTION CHANGE

DataMaster DMT: 100152
Location: Woodstock PD
Date: 08/13/2012
Performed by: WILLIAM E HANSON



Accuracy and Precision Check

Concentration =
Lot # =
Range =
Average =
Std Dev =

Simulator Temperature:

Solution Change Failed

Performed by W. Hanson

Date 08/31/2012

REC 8/31/12

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SOLUTION CHANGE

DataMaster DMT: 100152
Location: Woodstock PD
Date: 08/17/2012
Performed by: ROBERT DRISCOLL



Accuracy and Precision Check

Concentration = 0.098 g/210L
Lot # = 12-73-100
Range = 0.093 - 0.103
Average = 0.097 g/210L
Std Dev = 0.0000

Simulator Temperature: 34°C

Performed by RD

Date 08/17/2012