



**VERMONT FORENSIC LABORATORY**

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**DATAMASTER TECHNICAL SUPPORT INQUIRY**

Agency/Site: Brattleboro PD DataMaster Serial #: 100153

Date: 10/11/2013 Requestor: Mark Carignan

Instrument Supervisor: Mark Carignan Phone #: (802) 257-7950

Taken By: R. Driscoll

Problem: DMT touchscreen inoperable \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Laboratory Response: DMT technician to investigate on site \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Work Performed: DMT touchscreen was unresponsive to any inputs. While removing the screen it started working intermittently. Found the ribbon cable to be faulty so replaced with a new spare. Notified DMT supervisor of fix and requested him to complete the October RPC and replace the ink in the printer. \_\_\_\_\_  
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On Site     In-house    Attachments: 1 page

Performed By: Robert Driscoll <sup>RCD</sup>    Date: 10/11/2013  
Final Review: [Signature]    Date: 10/14/2013

## Driscoll, Rob

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**From:** Carignan, Mark  
**Sent:** Friday, October 11, 2013 1:42 PM  
**To:** Driscoll, Rob  
**Subject:** DMT Brattleboro

Thanks for the quick response and fix! I got your note in the DMT maint book. I'll finish up the RPC and send it up.

Thanks again,  
Carignan