



**VERMONT FORENSIC LABORATORY**

PO BOX 47  
WATERBURY, VERMONT 05676-0047  
TEL: 802-244-8788  
FAX: 802-241-5557  
<http://vfl.vermont.gov>

**DATAMASTER TECHNICAL SUPPORT INQUIRY**

Agency/Site: VPA DataMaster Serial #: 121706

Date: 11/8/2013 Requestor: R. Driscoll

Instrument Supervisor: R. Driscoll Phone #: \_\_\_\_\_

Taken By: Robert Driscoll

Problem: Touch screen not responding to any inputs. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Laboratory Response: Will replace touch screen at VFL. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Work Performed: Touch screen would not respond. Replaced ribbon cable to touch screen, but still no change. Replaced touch screen with refurbished unit. Ready for return to VPA. \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

On Site  In-house

Attachments: 0 pages

Performed By: Robert Driscoll *RD*

Date: 11/21/2013

Final Review: *[Signature]*

Date: 11/25/2013