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Vermont Department of
Health Laboratory

January 12, 2010



CUSTOMER NOTIFICATION

**LiquiSp_x Whole Blood Ethanol Control
LiquiSp_x Whole Blood Volatile Control
Product Storage Update**

To Whom It May Concern:

Cliniqa Corporation has recently become aware of an issue involving our Whole Blood Ethanol Kit Catalog No.'s 93211,93212,93213 and Volatile Control Kit, Catalog No.'s 93221 and 93222. Stability data indicates customers may see a decrease in concentrations by as much as 15% over time. We have moved all inventories from refrigerated to frozen storage to arrest this process.

The ranges provided in the package insert are intended only as a guideline. Each laboratory should establish their own acceptable ranges and tolerance limits based on their test system. If you see a drop in control recovery, please contact Cliniqa Technical Support at 1-800-728-5205.

Effective Date:

These changes are effective immediately.

Action Items:

Laboratory personnel should account for all lots currently in their inventory and move those in question to frozen storage immediately. Please conduct any necessary training determined by your lab.

Cliniqa greatly appreciates your support and patience in this matter. We are committed to providing quality products and customer support. If you have any questions regarding this information, please contact our Technical Support Department at 1-800-728-5205.

Sincerely,

Dawn Gast
Director of Quality and Regulatory
Cliniqa Corporation