



VERMONT FORENSIC LABORATORY

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DATAMASTER TECHNICAL SUPPORT INQUIRY

Agency/Site: So. Burlington PD DataMaster Serial #: 100162

Date: 5/31 /2012 Requestor: S. Superneau

Instrument Supervisor: J Mills/ S. Superneau Phone #: _____

Taken By: A. Bolduc

Problem: Touch screen not working

Laboratory Response: _____

Work Performed: 5/31/2012- while at SBPD to perform software upgrade and lock change, the touch screen was not working on the instrument. I replaced the ribbon cable to the touch screen and checked all connections, but the screen remained inoperable. The instrument can still be used without the touch feature so it was left in service and a new screen was ordered.

6/7/12 Replaced touch screen.

On Site In-house Attachments: 0 pages

Performed By: A. Bolduc Date: 6/11/12

Final Review: [Signature] Date: 6/11/2012

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