Vermont Department of Health Laboratory
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DATAMASTER TECHNICAL SUPPORT INQUIRY

Agency/Site: VDHL **DataMaster Serial #:** 100142

Date: 6/22/10 Requestor: Bolduc

Instrument Supervisor: _____ Phone #: _____

Taken By: Bolduc

Problem: Unit not reading water appropriately during calibration, b2 not to specification, recoveries low on A&P tests

Laboratory Response: Discussed issue with Chris at NPAS after many failed recalibration attempts

Work Performed: NPAS recommends replacing the sample chamber. Some residue in the sample chamber may cause water to be blanked out during calibration. This is due to a cleaning process in the preparation of sample chambers. When not properly cleaned, the manifested problem is a deficient b2 recovery

7/14/2010 Replaced Sample Chamber per recommendation of NPAS SH

☐ On Site ☒ In-house

Performed By: Steven Harnois SH Date: 7/ 14/2010

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