

From: [REDACTED]
Sent: Friday, August 25, 2023 10:16 AM

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[REDACTED] DFR - Insurance Info <DFR.InsuranceInfo@vermont.gov>
Subject: BC/BS merger

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To DFR, Windham County legislators and Editor of the Reformer

I am extremely concerned about the proposed Vermont BC/BS merger with Michigan BC/BS. I understand that the DFR has its reasons that are primarily cost-saving. However the manner in which Michigan BC/BS saves money is seemingly through claims denials accomplished through its automated coding review and claims denial technology, a system that has been shown to be fraught with problems..a system that Vermont doesn't use. Instead we have human beings, hopefully medically trained, reviewing the claims with an eye toward actual medical need.

Please do whatever you can to prevent this proposal from being realized. I'm afraid that our hesitancy to go forward with a health care system for all is now leading to these kinds of decisions.

Thank you and do let me know if there's anything else I can do toward halting this process.

[REDACTED]
Brattleboro