

Housing Social Work- *It's really about getting to know our people.*

Presented by Mike Ohler and Darien
Barton



*“Everyone is
someone’s
somebody”*

“A compelling story of rediscovering our own humanity—and a roadmap for how we can make large-scale changes that improve everyone’s way of life.”

—ANDREW YANG, entrepreneur and former 2020 presidential candidate

When We Walk By

FORGOTTEN HUMANITY,
BROKEN SYSTEMS, AND THE ROLE
WE CAN EACH PLAY IN ENDING
HOMELESSNESS IN AMERICA

Kevin F. Adler and Donald W. Burnes

WITH AMANDA BANH AND ANDRIJANA BILBIJA



Miracle Messages- Reconnecting Families. Rebuilding Lives.

[Miracle Messages](#)

What they do:

Connect unhoused neighbors to long lost family and friends with the help of network of volunteers.

Shame vs. Guilt

What is Shame?

1. *A painful feeling of humiliation or distress caused by the consciousness of wrong or foolish behavior.*

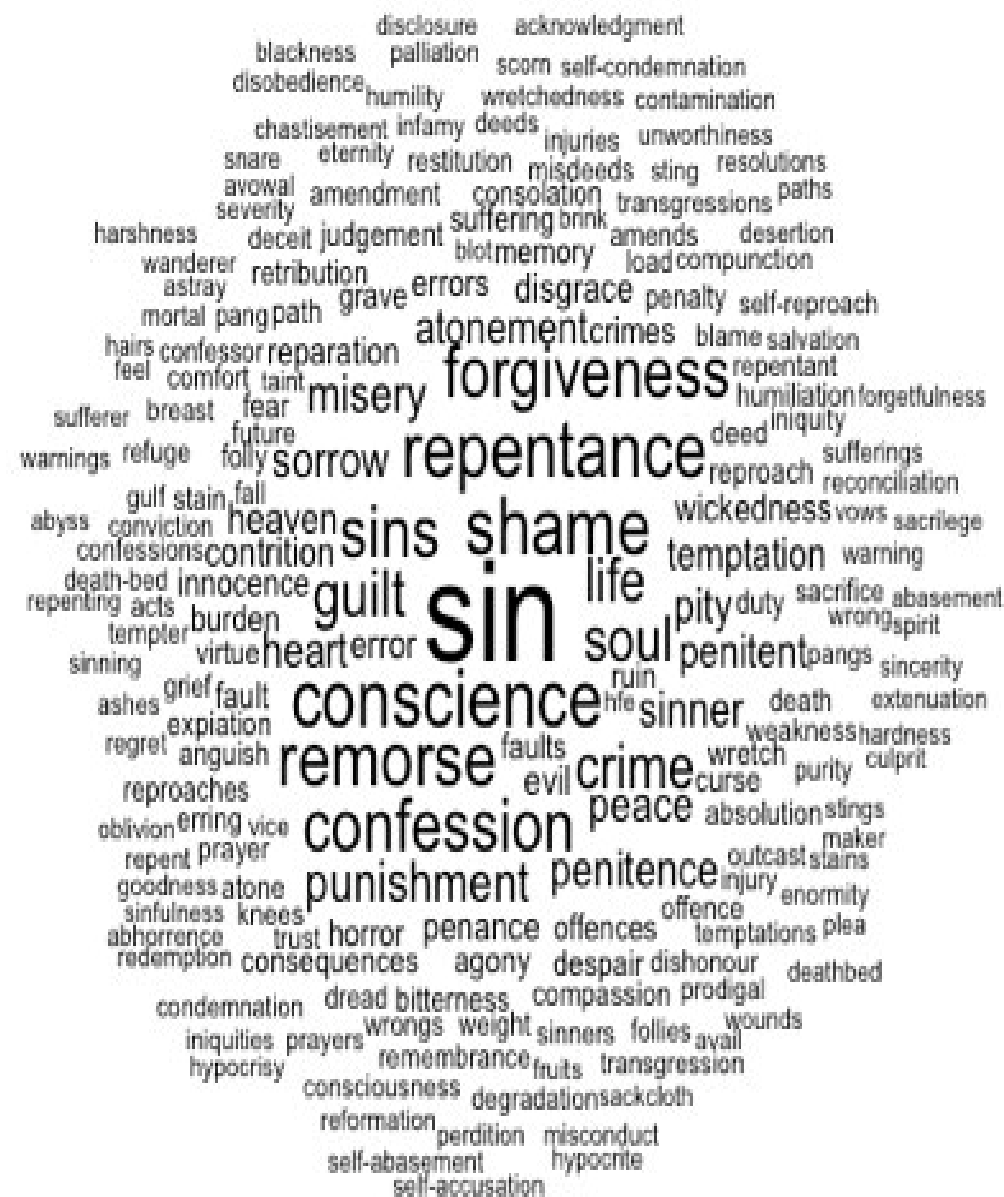
What is Guilt?

1. *The act of having committed a specified or implied offense or crime.*
2. *A feeling of having done wrong or failed in an obligation.*

What's the Difference?

“I am bad”

“I did something bad”



“I don’t know anyone positive in my life.”

“It’s harder to make progress when you have nothing to lose.”

Tools for your Toolbox

- Read the Room
- Say Nothing
- Ask for Permission
- Deep Listening
- Genuine Connection
- Situational Adaptability

Identifying “What’s Strong, not What’s Wrong”

“Character strengths serve as those crucial influencers that help us embrace the positive, endure the mundane, and navigate and manage the struggles.”

-Dr. Ryan Niemiec

Safe Accountability

- **What is Accountability?**
- **How do we make it safe?**

Tips:

- Build a trusting relationship
- Set clear goals.
- Set clear boundaries.
- CELEBRATE PROGRESS!

Initial thoughts:

“They need to do this.”

Alternative thought:

“They don’t need to do anything.”

Instead think:

“It’d be best to...”

Credit: Mourning Fox

Questions? Ask us!

This is a safe space.

How do I contact you?

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