



Family Supportive Housing

~ State Fiscal Year 2025 Awards Summary ~

The Family Supportive Housing (FSH) program aims to reduce the incidence and duration of family homelessness in Vermont by supporting families with minor children who are experiencing homelessness to identify and maintain affordable housing with the help of intensive, home-based case management and service coordination. Family Supportive Housing service providers partner with landlords to provide access to housing for families experiencing homelessness. A key component of the program is formal partnerships between Family Supportive Housing providers and local affordable housing agencies. Service coordinators address the root causes which led to the family becoming homeless; encourage positive, non-judgmental, trauma-informed communication and engagement; promote resiliency in parents and children; increase financial empowerment; and help the family remain stably housed over the long-term.

In state fiscal year 2014, the Agency of Human Services (AHS) launched the Family Supportive Housing Program in three initial AHS Districts: Rutland, Burlington and Brattleboro. In subsequent years, the program grew to include the St. Johnsbury, Hartford, Bennington and Barre AHS districts. In state fiscal year 2021, AHS expanded the program to the Springfield, Newport and St. Albans AHS Districts as well as increased capacity in the Barre, Bennington, Burlington, Rutland and St. Johnsbury AHS Districts. The SFY21 expansion increased the statewide capacity of the program to serve an additional 110 families statewide bringing overall capacity to 285 families. In SFY24 the Family Supportive Housing Program benefited from an increased legislative appropriation nearly doubling the program increasing capacity to 480 families and offering financial stability.

The 2024 expansion enabled the Family Supportive Housing program to truly become a statewide program and a primary tool for addressing family homelessness in Vermont. The number of positions and caseload capacity for each of the geographic service areas are determined by supporting data and the overall need of unhoused Vermont families.

The state recently posted a Request for Proposals to serve the Springfield AHS District and hopes to identify a provider soon.

FSH Partner	2023 Staff Positions	2023 Caseload Min-Max	Post-Expansion Available Staff Positions	Post-Expansion Caseload Capacity Min-Max
Winston Prouty Center in Brattleboro	2 positions	24-30	3 positions	36-45
Committee on Temporary Shelter (COTS) & Howard Center in Burlington	3 positions	36-45	5 positions	60-75
Homeless Prevention Center in Rutland	3 positions	36-45	5 positions	60-75
Upper Valley Haven in Hartford	2 positions	24-30	2 positions	24-30
Northeast Kingdom Community Action (NEKCA) in St. Johnsbury and Newport	2 positions	24-30	3 positions	36-45
Family Center of Washington County in Barre	3 positions	36-45	5 positions	60-75
Sunrise Family Resource Center in Bennington	2 positions	24-30	3 positions	36-45
Pathways Vermont in St. Albans	2 positions	24-30	3 positions	36-45
Springfield (TBD)	1 position	12-15	1 position	12-15
United Way of Lamoille County	0	0	1 position	12-15
John Graham Supportive Housing and Shelter	0	0	1 position	12-15
TOTALS	20 Positions	240-300	32 Positions	384-480

Family Supportive Housing is administered by the Office of Economic Opportunity, Department for Children and Families.