
Vermont Child Support: Payment Authorization Form

Information About You

First Name * _____

Last Name * _____

Social Security Number * _____

Primary Phone Number (with area code)

☐ Cell ☐ Landline ☐ Work

Secondary Phone _____

☐ Cell ☐ Landline ☐ Work

Email Address _____

Mailing Address *

Street Address _____

Street Address Line 2 _____

City _____ **State/Province** _____

Zip Code _____ **Country** _____

Payment Disbursement Details

The Vermont Office of Child Support (OCS) will issue child support payments to you electronically either through direct deposit into the bank account of your choice or through deposit onto a debit card called the ReliaCard.

ReliaCard is a Prepaid Visa® Debit Card that can be used to make purchases, pay bills, and get cash everywhere Visa Debit Cards are accepted. It's not a credit card. You don't need a bank account.

- Review the ReliaCard Disclosures at the end of this form before making your selection.

Regardless of which option you select to receive your child support funds, these funds are usually available to you within 7-10 business days after OCS receives a payment.

Please choose your preferred payment disbursement method. If you don't make a selection, you'll be issued a ReliaCard. *

☐ Direct Deposit into Bank Account

Bank Name * _____

ABA Routing/Transit Number * _____

Account Number * _____

Account Type (please select one) * Checking _____ Savings _____

☐ Deposit onto Debit Card – U.S. Bank ReliaCard

The ReliaCard will be mailed to the address provided within 7-10 business days from the date of enrollment or the date that the child support order has been processed and becomes effective.

Acknowledgements and Agreements

- **If money is sent to me in error or issued to me based on insufficient funds, I must return the money.** I have up to seven days from the date of notification to return any money OCS issues to me in error or based on insufficient funds. If I don't return the money, I authorize OCS to automatically deduct payments from my account or from future child support payments, in accordance with state law, until my repayment obligation is satisfied. I authorize such deductions without further notice to me.

This request will replace any other Payment Disbursement Authorizations I have in place with Vermont OCS and will apply to all of my active OCS cases. I understand that I can make a change to my payment disbursement method at any time by submitting a new Payment Disbursement Authorization form, available on the OCS website.

Signature * _____

Date _____

U.S. Bank ReliaCard® Pre-Acquisition Disclosure
Program Name: Vermont Child Support

Monthly fee	Per purchase	ATM withdrawal	Cash reload
\$0	\$0	\$0 in-network \$1.25* out-of-network	N/A

ATM Balance Inquiry (in-network or out-of-network)	\$0
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Customer Service (automated or live agent)	\$0 per call
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Inactivity (after 365 days with no transactions)	\$2.00 per month
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We charge 3 other types of fees.

* This fee can be lower depending on how and where this card is used.

No overdraft/credit feature.
Your funds are eligible for FDIC insurance.

For general information about prepaid accounts, visit cfpb.gov/prepaid. Find details and conditions for all fees and services inside the card package or call **1-855-203-3824** or visit **usbankreliacard.com**.

U.S. Bank ReliaCard® Fee Schedule
Program Name: Vermont Child Support

All fees	Amount	Details
Get cash		
ATM Withdrawal (in-network)	\$0	This is our fee per withdrawal. “In-network” refers to the U.S. Bank or MoneyPass® or SUM® ATM networks. Locations can be found at usbank.com/locations or moneypass.com/atm-locator.html or sum-atm.com .
ATM Withdrawal (out-of-network)	\$1.25	This is our fee per withdrawal. This fee is waived for your first ATM withdrawal per month, which includes both ATM Withdrawals (out-of-network) and International ATM Withdrawals. “Out-of-network” refers to all the ATMs outside of the U.S. Bank or MoneyPass or SUM ATM networks. You may also be charged a fee by the ATM operator even if you do not complete a transaction.
Teller Cash Withdrawal	\$0	This is our fee for when you withdraw cash off your card from a teller at a bank or credit union that accepts Visa®.
Using your card outside the U.S.		
International Transaction	3%	This is our fee which applies when you use your card for purchases at foreign merchants and for cash withdrawals from foreign ATMs and is a percentage of the transaction dollar amount, after any currency conversion. Some transactions, even if you and/or the merchant or ATM are located in the United States, are considered foreign transactions under the applicable network rules, and we do not control how these merchants, ATMs and transactions are classified for this purpose.
International ATM Withdrawal	\$1.25	This is our fee per withdrawal. This fee is waived for your first ATM withdrawal per month, which includes both ATM Withdrawals (out-of-network) and International ATM Withdrawals. You may also be charged a fee by the ATM operator even if you do not complete a transaction.
Other		
Card Replacement	\$0	This is our fee per card replacement mailed to you with standard delivery (up to 10 business days).
Card Replacement Expedited Delivery	\$15.00	This is our fee for expedited delivery (up to 3 business days) charged in addition to any Card Replacement fee.
Inactivity	\$2.00	This is our fee charged each month after you have not completed a transaction using your card or received a load for 365 consecutive days. This fee is not charged where prohibited by law.

Your funds are eligible for FDIC insurance. Your funds will be held at U.S. Bank National Association, an FDIC-insured institution, and are insured up to \$250,000 by the FDIC in the event U.S. Bank fails. See fdic.gov/deposit/deposits/prepaid.html for details.

No overdraft/credit feature.

Contact Cardholder Services by calling **1-855-203-3824**, by mail at P.O. Box 551617, Jacksonville, FL 32255 or visit **usbankreliacard.com**.

For general information about prepaid accounts, visit **cfpb.gov/prepaid**. If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit **cfpb.gov/complaint**.