OCS Web-Based Child Support Guideline Calculator
Frequently-Asked Questions

Q: Does the new child support calculator work in every browser?

A: The calculator is currently compatible with Firefox and Chrome, but might not print from Internet Explorer. You can download a new browser using the links below:

- Firefox: https://www.mozilla.org/en-US/firefox/new/

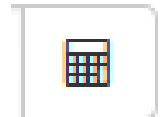- Chrome: https://www.google.com/chrome/browser/desktop/index.html

Q: Why is the print button disabled?

A: There is one required field needed to generate a calculation result: number of children. If the print button is disabled, it is likely because the number of children has not been entered.
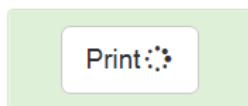
No. of Children 0

Q: What does the calculator symbol do?

A: The calculator symbol is used to open a pop-up window on several lines to enter additional information. Click on the calculator to enter different income types, spousal support paid, and child care expense details.

Q: Why won't my calculation print?

A: If the print button is stuck in progress for more than 60 seconds and looks like the image below, it is likely because you are using Internet Explorer. Please use a different browser per the information above.

Print

Q: Who can I ask for additional help with the new calculator?

A: Please contact Paul Wolf at Paul.Wolf@vermont.gov or 1-800-786-3214 if you have questions or problems regarding the calculator.

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DEPARTMENT FOR CHILDREN & FAMILIES
OFFICE OF CHILD SUPPORT