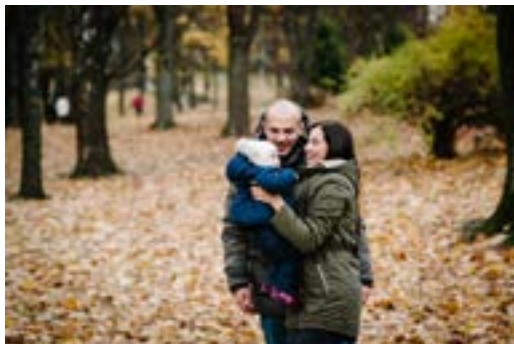


## Who is eligible?

### Families are eligible for DCF Family Support Services:

- ▶ Following a DCF Child Safety Intervention.
- ▶ When the family is at high or very high risk of future DCF involvement due to a report of abuse/ neglect.
- ▶ When the family is willing and able to participate in services.
- ▶ When your child/ children can remain safely in your home and services and support would be beneficial to reduce overall risk.



## What to expect from your Family Services Worker:

- Meet with you and your family to identify your family's strengths and needs.
- Work with you to develop a plan for services for you and your family that focuses on those strengths and needs.
- Meet with your family regularly to provide support and guidance and review your progress.
- Assess the safety of your children on an ongoing basis.
- Provide you with the resources needed so you can make changes and provide your children with a safe and stable home.
- Respect your family and home.
- Work collaboratively in case planning.
- Have honest and transparent conversations regarding progress, concerns, and intervention services.

## What your Family Services Worker expects from you:

- Be open, honest and have regular communication with your Family Services Worker.
- Provide and sustain safety for your child(ren).
- Communicate what you need help with and what your family needs are.
- Identify strengths within your family system.
- Meet with your Family Services Worker regularly.
- Engage in services identified and recommended to support your family.
- Engage in services that build on family strengths to increase the safety and stability for the family.

## What Can Family Support Services Offer?

We provide voluntary, short term (3 - 12 months) home visiting and case planning services from a DCF Family Services Worker to build on your family's protective factors so caregivers can safely parent their children.

Depending on your family's needs and available services in your community, we can help with:

- ▶ Childcare
- ▶ Parenting skills
- ▶ Nutrition and Health Information
- ▶ Budgeting and housekeeping skills
- ▶ School Meetings
- ▶ Parent/child relationship issues
- ▶ Housing, Fuel and Food assistance



## Helplines

If you need additional resources in your community, dial **2-1-1**.

### **Domestic Violence:**

1-800-228-7395

### **Sexual Violence:**

1-800-489-7273

### **VT Helplink-Alcohol & Drug Support Center:**

1-800-565-LINK

### **Childcare:**

1-800-649-2642

### **Child Support:**

1-800-786-3214

### **Economic Services Division**

#### **Benefits Call Center:**

1-800-479-6151

#### **Report Child Abuse:**

1-800-649-5285

## A Guide to Family Support Services



Our goal is child safety and family strengthening