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- A. <u>General Procedures</u>
- 1. <u>Application Process</u>

This procedure applies only to families resettled directly to Vermont from their country of origin who have chosen to apply for Reach Up Financial Assistance. It does not apply to in-migrants from other states, or families that have been resettled to Vermont and have already received Public Assistance benefits.

- 1. Family arrives in Vermont.
- 2. Vermont Refugee Resettlement Program (VRRP) staff will arrange to have the application delivered to ESD along with copies of all immigrations documents and proof of application for Permanent Social Security numbers. Application will have "VRRP" clearly marked on the top of the application and an Authorized Representative form will be included for the VRRP Reach Up (RU) Staff.
- 3. VRRP's RU staff will complete the application interview with the family as well as deliver RU orientation to the family and acquire signatures on the initial FDP's (614). Reach Up/Reach First Enrollment Questionnaire form 604 is not required for newly resettled families.
- 4. Clerical staff will route the application into the Eligibility Supervisor's mailbox for assignment to a BPS for processing.
- 5. Check for Authorized Representative (139REP)/ Alternate Reporter (139AR) forms and update the SUBS/C/ALT and WARN if it applies.
- 6. BPS will contact VRRP's RU staff member to arrange a time for the VRRP's RU staff member to complete the interview with the designated eligibility worker (within 3 working days).
- 7. If the family is a PEP household, the VRRP staff member will ensure that DOL registration is completed and return the completed 601 (DOL registration verification) to the designated eligibility staff member.
- 8. If the family or the immigration documents given to VRRP at time of resettlement indicate that one or both adult family members may have some type of disability limiting their ability to engage in work, registration <u>will not</u> be required and the VRRP's RU case manager will follow up for verification.
- 9. Upon receipt of all required documents, benefits will be processed by the eligibility team as soon as possible.
- 10. VRRP's RU staff member will assign the case management into the VRRP/RU Case manager's worker number.

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A. <u>General Procedures</u> (Continued)

Special reminder - Resettlement and Placement (R&P) money is a one- time payment that is given to the family when they arrive in Vermont and will be indicated on the application as unearned income, but <u>is NOT</u> countable income for any program. This payment is different from an ongoing stipend that 3SquaresVT applicants may receive monthly that is countable.

2. Verifications

In addition to the basic Reach Up Verifications, the following documents are required for Refugee Reach Up Applicants:

- 1. Alternate Reporter form (137 REP) from VRRP
- 2. Application for Social Security Cards
- 3. Copy of U.S. Customs and Border Protection I-94 form
- 4. Passport Number
- 5. Child Support Referral form (137)- even if the absent parent is not in the US.

Please see Immigration Definitions and Documents for clarifications of terminology used to describe documentation status of immigrants to the United States:

http://intra.dcf.state.vt.us/esd/programs/3squaresvt/deskaids/Immigration%20Definitions%20%20Documents.pdf/view

3. SAVES request

Send the following information about each household member to the designated worker who has right to use the SAVES report:

- 1. NAME
- 2. DOB
- 3. Admission number from the U.S. Customs and Border Protection I-94 form
- 4. Passport Number # 212-XX-XXX
- 5. SS# 666-XX-XXXX

Please note that in some cases, additional information might be requested from the USCIS before the SAVES report can be completed.

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- A. <u>General Procedures</u> (Continued)
- 4. <u>SAVES request complete</u>
 - Print verification that SAVES have been completed and send it to Onbase.
 - Enter CATNs stating the outcome of the SAVES report
 - If eligible refugee and authorized for employment, updated ACCESS as follows:

STAT panel: Refugee Entry DT (Y-N) MM DD YYYY

| | 09 2015 2015 TYPE REVIEW | (1 | LAST UPDATED: FS INTERVIE WITHDRAWAL | RECEIPT DA W DATE: 12 09 | 00 ASPACA) ATE: 12 09 2015 2015 METHOD P >30 DAYS CD RUFA FS | |
|------------------------------------|--------------------------------|------------|--|-----------------------------|---|--|
| PARENT SHARE OFFSET | FAMILY BONUS | | UGEE ENTRY DT N) MM DD YYYY 12 01 2015 | MEDICAID INELIG RSN | NON-COOP CODE RUFA FS SF | Add the date when client arrived to the US |
| REPORTING STATUS THIS MO LATEST | APPR'D L ARRANGEN | | LETTER MM/ | | PSE SCHOOL SURE CD MEALS | |
| | - | **** REVIE | W DATES ***** | | | |
| NEXT REVIEW: COMPLETED: | RUFA | | ? <u>M</u> E Y | EP | SF | |
| USER: 430 FNX: ST | AT MODE: C | RPTGRP: 55 | 5 50 5544 PERI | OD: 12 15 COM | MAND: | |

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- A. General Procedures (Continued)
- 4. <u>SAVES request complete</u> (Continued)

MEMB panel: CODE: 1 NBR: 212 XX XXXX STATUS: 03 entry date: xx-xx-xxxx

