

P-2231 PROTECTIVE PAYMENTS (continued)

P-2231D Participant Request (23-36)

Reach Up participants may make a verbal or written request for their benefits to be paid through a protective payee or CVPs. Make sure the request is documented in access with a CATN note.

If a protective payee is available, a Protective Payment Agreement should be signed.

For CVPs, it is best practice to have a signed statement from the participant. CVP payments and past due payments can also be outlined on the Protective Payment Agreement.

Ending voluntary protective payments

Unlike the other reasons for Protective Payments, participants can request an end to any of these voluntary protective payments through verbal or written request.

BPS Support

To set up participant request CVP

Enter SUBS C

```

                CURRENT SUBSTITUTE REPORTER-PAYEE STATUS      ASPANA
** THERE ARE  0 ALTERNATE REPORTERS                PHONE      START-END-DATE
                                                    00 00 00

** THERE ARE  0 EBT ALTERNATE(S)      AND  1 CVP'S FOR THIS CASE

                RENT IS NOT VENDORED THIS PERIOD

COMMANDS:
CVP CREATE OR MODIFY:      'CVP'      CREATE ALT PAYEE - REPORTER:  'ALT'
CHANGE ALT PAYEE:         'CHGP'      CHANGE ALT REPORTER:        'CHGR'
DISPLAY ALT PAYEE OR CVP: 'DSPP'      DISPLAY ALT REPORTER:       'DSPR'
USER: 934 FNX: SUBS MODE: C RPTGRP:      PERIOD: 11 18 COMMAND:  _
DO: Z IMS: 934 RPTGRP NAME: |
```

Then enter CVP in command

```

                CURRENT SUBSTITUTE REPORTER-PAYEE STATUS      ASPANA
** THERE ARE  0 ALTERNATE REPORTERS                PHONE      START-END-DATE
                                                    00 00 00

** THERE ARE  0 EBT ALTERNATE(S)      AND  1 CVP'S FOR THIS CASE

                RENT IS NOT VENDORED THIS PERIOD

COMMANDS:
CVP CREATE OR MODIFY:      'CVP'      CREATE ALT PAYEE - REPORTER:  'ALT'
CHANGE ALT PAYEE:         'CHGP'      CHANGE ALT REPORTER:        'CHGR'
DISPLAY ALT PAYEE OR CVP: 'DSPP'      DISPLAY ALT REPORTER:      'DSPR'
USER: 934 FNX: SUBS MODE: C RPTGRP:      PERIOD: 11 18 COMMAND: CVP_
DO: Z IMS: 934 RPTGRP NAME:

```

Select reason 6 "Client Request" and 99 99 9999 as the end date. The earliest possible start date will autofill if after adverse action. Otherwise enter current date as start date.

```

                CVP CASE MAINTENANCE                        (ASPANC)

ENTER NEW CVP DATA

1. PROTECTIVE PAYEE
2. MONEY MISMANAGEMENT
3. IV-D NON-COOPERATION
4. SANCTIONED
CVP REASON-CODE: 6
START DATE: 01 01 2019

5. ELIZABETH LUND HOME / HANNAH HOUSE
6. CLIENT REQUEST
7. MINOR PARENTS NOT COOPERATING
END DATE: 99 99 9999

TO DELETE A FUTURE CVP CASE ENTER 'DEL' IN COMMAND LINE
TO ADD A FUTURE CVP CASE ENTER 'ADD' IN COMMAND LINE

USER: 934 FNX: SUBS MODE: C RPTGRP:      PERIOD: 11 18 COMMAND: _
DO: Z IMS: 934 RPTGRP NAME:

```

To write checks follow Issuing Benefits through CVP in P-2231E.