

**AHS Care Coordination  
Transitional Housing  
Program Resource Teams**

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# Welcome

- **Facilitator:** Sarah Phillips, DCF Office of Economic Opportunity, Director
- **Teams Housekeeping**
  - The meeting is being recorded; the recording and slides are public records. No one may share confidential or protected information.
- **State Team Representatives**
  - Dave Riegel, AHS Housing Director
  - Hib Doe, HireAbility (formerly Voc Rehab), Field Services Manager
  - Renee Weeks, AHS Director of Complex Care & Field Services
  - Andy Lange, DCF Economic Services, Director
- **Goals for Today** – *Your input, questions and feedback are critical!*

# Project Overview

## WHY

- The Transitional Housing Program will end - we want to make sure that we reach all THP households and connect them to services
- To better understand needs and resource gaps statewide

## RESULTS

- Remove barriers to services and housing
- Identify community and state level resource gaps
- Inform state leadership decision-making

# Project Overview

## WHO

- AHS Team of 3: HireAbility, Vt Chronic Care Initiative, Economic Services
- Partner with Local Housing Support Staff
- Transitional Housing Program participants ~100 per team
- Care Coordination Model
- State Leadership Team

## WHEN

- Teams starting in every community in October and November and will continue through the end of the Program

# What We Are Doing

- Outreach
- Consent to participate and permission to share information
- Standard Screening Tool
- Shared Care Plan
- Case Coordination/Case Conferencing
- Participating is Voluntary
  - If that changes, and it could, then there will be a notice to clients with another round of outreach, new consent, etc.

# Team Assignments

AHS DISTRICT	# of Teams
St Albans	1
Burlington	2
Burlington & Middlebury	1
Hartford & Springfield	1
St Johnsbury, Newport & Morrisville	1
Brattleboro	2
Barre	2
Rutland	3
Rutland & Bennington	1
Bennington	1

# When We Come to Your Community

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1

Initial Email from Dave Riegel, identifying initial convener

2

Notice goes to THP Hotels/Motels and participants by letter

3

ESD Benefit Program Specialists begin collecting Release forms

4

Local Team Convenes w/ Leadership to Plan: HireAbility, ESD, VCCI, Housing Support Partners

5

Outreach to Participants (in person, phone, etc.) to complete tool

6

Case Conferencing and Case Assignment

7

Ongoing Care Coordination

# Screening Tool



**What information is included?**

Demographic Information

Service Needs & Current Providers:

Health, Employment, Housing

Housing Barriers and Needs



**How will the information be collected?**

Local Team: HireAbility, ESD, VCCI, Housing Support Partners

Software Application to Enter Data



**Testing a tool in Barre at one site currently**

Hope to share the tool with partners by end of October



# Information Sharing & Confidentiality

- How will information from the Screening Tool be used?
  - Statewide report to understand needs and gaps
  - Inform case assignments and care planning
- Local teams will set up processes for information sharing locally
- Regional-specific Release Form which includes AHS programs and Community Partners

**Questions? Comments?**

