



# General and Emergency Housing Program

## Current Process: First come, first served

### A Message to General and Emergency Housing Program Participants,

As of March 17<sup>th</sup>, 2025, the program is required to allow all eligible households to apply on a first come, first served basis.

The previously shared administrative procedure that allowed for the most vulnerable households to apply first will no longer be in place as of Monday, March 17<sup>th</sup>.

Households who meet eligibility categories can apply for assistance at any time. Starting March 17, 2025, eligible households who are currently receiving assistance may call 10 days in advance of the end date of their current authorizations to renew.

If you are looking for assistance, or a referral to a shelter, please call **1-800-775-0506** to speak to a benefit specialist.