

6/18/2025

Dear Hotel and Motel Owners, Management and Staff,

The Vermont Economic Services Division (ESD) remains committed to ensuring that eligible Vermonters experiencing homelessness have access to emergency housing. As we prepare for the beginning of the new State Fiscal Year, we want to provide important updates regarding the General Assistance (GA) Emergency Housing Program.

The program will operate under the eligibility criteria established by Act 27 of 2025. You can review the bill here: <https://legislature.vermont.gov/bill/status/2026/H.493>

The provisions in the new legislation are largely consistent with those implemented during the previous fiscal year and are not expected to result in significant changes for hotel and motel establishments.

We would also like to take this opportunity to remind lodging providers of the importance of maintaining program integrity and complying with relevant public health and safety regulations. Specifically:

- Verify guest information by checking IDs and ensuring that the name(s) on the GA authorization matches the ID(s) presented.
- Communicate any discrepancies or if a client does not check in as anticipated: AHS.DCFESDGAHManagement@vermont.gov
- Maintain clean, safe, and habitable conditions for all guests, in accordance with Department of Health and Division of Fire Safety standards.

We appreciate your continued partnership in supporting Vermonters in need and ensuring the responsible administration of emergency housing services.

Sincerely,

Mark Eley, General Assistance Program Director
Economic Services Division
Vermont Department for Children and Families
280 State Drive | Waterbury, VT 05671

