

Community Meeting: Economic Services Division (ESD)

Date: January 27, 2025

1. Welcome (5 minutes)

- Presenter: Miranda Gray, Deputy Commissioner, Economic Services Division, DCF
- Overview of the session
- Meeting objectives

2. Application Documentation Processing Center (ADPC) (5 minutes)

- Presenter: Jesse Haven, ADPC Director
- Overview of ADPC

3. ESD Call Center (5 minutes)

- Presenter: Paul Madden, Call Center Director
- Overview of ESD Call Center

4. General Assistance Housing Program Call Center (5 minutes)

- Presenter: Chelsea Phillips, Call Center Director
- Overview of the General Assistance Housing Program Call Center

5. Supplemental Food Programs (5 minutes)

- Presenter: Leslie Wisdom, Food and Nutrition Program Director
- 3SquaresVT updates

6. Operational Updates (5 minutes)

- Presenter: Robyn Stattel, Operations Director
- Envelop changes for review notices

7. District Directors (5 minutes)

- Presenter: Miranda Gray, Deputy Commissioner, ESD

8. Closing Remarks and Q&A (15 minutes)

- Presenter: Miranda Gray, Deputy Commissioner, ESD
- Future meetings and how to stay connected
- Open floor for questions and feedback