

OCS

Court

OCS conducts a preliminary review and assessment of the case with available information. After consulting with the Parent(s)/Guardian, OCS will file with the Court. **OCS can provide assistance at any point in this process**

Court accepts filing and schedules Hearing or Conference

Parties are served with the paperwork

OCS can connect you to community supports

Case Manager's Conference Or Hearing

OCS does not represent or provide legal advice to either party. **You can seek out an attorney** at any point, even if you have our services.

Resolution?

Additional Hearing(s) may take place

When court ordered, Employers are required to withhold wages. **15 V.S.A. § 787**

OCS receives and processes Order; Notifies Paying Parent's employer if wage withholding payment method is court ordered.

Court issues Order

Court sends copies of Order to OCS and Parties

Contact OCS Customer Service Unit at AHS.DCFOCSCSU@vermont.gov or 800-786-3214 for any questions about:

- Your order
- Payments
- OCS Services

Contact the court directly for:

- Missing orders
- Appeals
- Records or certified copies
- Assistance with filings (e.g., Parental Rights & Responsibilities/Parent Child Contact)