

P-3103 LIFE-THREATENING HOME HEATING CRISIS

(Crisis Fuel Assistance Rule 3103) (7/1/25, 25-14)

Definition

A life-threatening home heating crisis occurs when:

1. A household has an imminent risk of being without heat; and
2. A member of that household is unable to temporarily relocate to a heated space because of a documented medical condition.

Procedure

If a household has a life-threatening home heating crisis *and the household is eligible for crisis fuel assistance*, then the crisis fuel worker must make reasonable efforts to resolve the home heating crisis within 18 hours.

The 18 hours begins once the crisis worker receives a completed and signed application along with all supporting documentation, except Form 202SFP. Once these completed documents are received, the Community Action Agency can provide assistance before the Agency receives Form 202SFP. Documentation of medical condition by a medical professional, using Form 202SFP, is required within 30 days of the receipt of the application.