

P-2284 Transfer from Reach Ahead back to Reach Up (continued)

P-2284A Child Support for Reach Ahead and Reach Up Transfers (24-16)

Transition from Reach Ahead to Reach Up

- Reach Up recipients' child support is collected by the Office of Child Support (OCS) each month and should appear in each programs' budget as income two months after receipt.
- When a household transfers back to Reach Up, the UNEA panel must be removed from STAT to avoid duplicating the income.

Transition from Reach Up to Reach Ahead

- Reach Up recipients' child support is collected by OCS each month and should appear in each programs' budget as income. However, this is not true for Reach Ahead due to the two-month delay in the OCS to ESD CS reporting.
- A client's child support may still be pulled into the Reach Ahead budget for the first two months they are in the program.
- After the first two months, or possibly sooner, a UNEA will have to be created.
- A question mark (?) needs to be entered in the UNEA to place an edit on the daily to update this each month and/or a TODO needs to be entered for the first of the following month to update in the month after.

Reach Up to Reach Ahead Transition Process

When a household transitions from Reach Up to Reach Ahead, review the budget and make note of how the child support income is being added to the budget, and if it is not showing.

- CS tape match:
 - Verify with the client that the amount is correct.
 - Check INQD for child support payments received.
- UNEA entered on the case:

- Verify that the amount is correct.
- An edit will appear on the daily report asking for an approval of change due to income.
 - If the change is due to the start or end of the OCS tape match, review and update.

OR

- Create a UNEA panel to reflect any changes in child support income.