

P-2280 Reach Ahead Pilot Program (continued)

P-2280C Reach Ahead Pilot Program Benefits, Work Support Payments, and Supports (24-16)

The Reach Ahead Pilot program provides eligible households with Reach Ahead specific food benefits, work support payments (incentives) for continuous employment while enrolled in the Reach Ahead Pilot program, and case management and/or career coaching services for support and referrals to help maintain employment.

Reach Ahead Food Benefit

All families receiving Reach Ahead are eligible for a Reach Ahead food benefit (Reach Ahead rule 2504). The Reach Ahead food benefit is in addition to any 3SVT benefit the household may be receiving and/or is eligible for. The Reach Ahead food benefit is issued via EBT (Reach Ahead rule 2504.2).

- The Reach Ahead Pilot program food benefit is issued in the following structure for the duration of the Pilot program:
 - \$100 food benefit per month for the first 6 months on the Reach Ahead Pilot.
 - \$50 food benefit per month for the remaining 18 months on the Reach Ahead Pilot program.
- Reach Ahead Pilot program food benefit months are not cumulative across a household's lifetime. This means the months are based off the household's Reach Ahead Pilot program start date and Pilot program months.
 - Example: A household has 7 Reach Ahead Pilot months when they close out on January 31, 2024. When the household reopens on March 1, 2024 their Reach Ahead Pilot month count is set back to 1. The household is now getting \$100 a month again for Reach Ahead food benefits.
- ACCESS automatically issues notices to households when their Reach Ahead Pilot food benefit is scheduled to change.
- ACCESS automatically calculates and updates the Reach Ahead Pilot food benefit for households.

Reach Ahead Pilot Program Work Support Payments

Reach Ahead Pilot program households are eligible for work support payments for continuous employment while enrolled in the Reach Ahead Pilot program. Anyone entering Reach Ahead during the Pilot program period (July 1, 2023-June 30, 2025) may receive a work support payment according to time of entry into program. Reach Ahead Pilot program work support payments will follow the structures below and will be issued automatically through ACCESS to either a participant's EBT card or through Direct Deposit into an active bank account.

- There are four levels of Reach Ahead Pilot program work support payments:
 - \$750 work support payment after 6 months of consecutive enrollment in the Pilot program.
 - \$1000 work support payment after 12 months of consecutive enrollment in the Pilot program.
 - \$1000 work support payment after 18 months of consecutive enrollment in the Pilot program.
 - \$1000 work support payment after 24 months of consecutive enrollment in the Pilot program.
- Time of entry for work support payments is as follows:
 - Entering July 1, 2023- eligible for all four work support payments (6 months, 12 months, 18 months, and 24 months).
 - Entering August 1, 2023, through January 2024- eligible for three work support payments (6 months, 12 months, and 18 months).
 - Entering February 1, 2024, through July 1, 2024- eligible for two work support payments (6 months and 12 months).
 - Entering August 1, 2024, through January 1, 2025- eligible for one work support payment (6 months).
 - Entering February 1, 2025, through end of pilot June 2025- not eligible for any work support payments.
- Reach Ahead Pilot work support payments will be issued automatically by ACCESS the month after a participant reaches their 6-month, 12-month, 18-month, and 24-month mark.

- **Example:** It is March 1, 2024, and PERS-D-HIST shows the Reach Ahead Pilot household has 6 months. The household's 6-month work support payment will automatically be issued by ACCESS on April 1, 2024.
- There may be situations where Reach Ahead Pilot work support payments need to be manually issued. Reach Up AOPs will manually issue work support payment in the form of physical checks. District offices should not issue any Reach Ahead Pilot work support payments.
- Reach Ahead Pilot work support payments can be viewed in INQD-D. You can also look in ELIG-D-RUFA to see if a Reach Ahead Pilot work support payment is scheduled to be issued. See BPS Support for additional information.
- If a Reach Ahead Pilot household did not have a work support payment issued as expected or there is a question around a work support payment:
 - Review PERS-D-HIST to confirm how many months the household has. Households should have 7, 13, 19 or 24 months listed to be eligible for a Reach Ahead Pilot work support payment.
 - Review INQD-D to see if the household has received a Reach Ahead Pilot work support payment. Review the current period and up to two months prior. The work support payment amount will either be \$750 or \$1000.
 - Contact [Reach Up AOPs](#) if a work support payment is missed or is not automatically issued.
- Reach Ahead Pilot work support payments are reimbursements for past and future work expenses incurred by participating families. Reach Ahead Pilot work support payments are excluded from 3SVT ([3SVT manual 1600.2.73](#)), Fuel ([Fuel rule 2910\(b\)](#)), and Essential Person ([EP rule 2786](#)), however they count as income for General Assistance ([GA rule 2640](#)).

BPS Support

Reach Ahead Pilot work support payments can be viewed in INQD. Reach Ahead Pilot work support payments that were automatically issued by ACCESS will show as EBT cash whereas manually issued Reach Ahead Pilot work support payments will show a check number to reflect that a physical check was issued. Example of a Reach Ahead Pilot work support payment that was automatically issued by ACCESS as EBT cash:

```

04/30/24 10:05                                     ASPSIB
*** M O N Y   I N Q U I R Y   -   D I S B U R S E M E N T   H I S T O R Y   ***
For SSN:
Name:
Issued from: 01/24 - 01/24
S**Tran Nbr* Issued *Prog*CC*S*Check No* Amount *Type* From - To *E*A*Wrk
- 86645722 01/01/24 RA RA E EBT CASH 750.00 SO 01/01/24-01/31/24 GL1
- 86861061 01/25/24 RA RA E EBT FOOD 50.00 SO 02/01/24-02/29/24 GL1

* Enter L for Link Detail, any other letter for Transaction Detail
USER: 154 FNX: INQD MODE: D RPTGRP: PERIOD: 01 24 COMMAND:

```

Example of Reach Ahead Pilot work support payment that was manually issued and has a check number:

```

04/30/24 10:27                                     ASPSIB
*** M O N Y   I N Q U I R Y   -   D I S B U R S E M E N T   H I S T O R Y   ***
For SSN:
Name:
Issued from: 02/24 - 02/24
S**Tran Nbr* Issued *Prog*CC*S*Check No* Amount *Type* From - To *E*A*Wrk
- 86912148 02/06/24 RCHP 66 I Z6280164 750.00 DO 02/01/24-02/29/24 449
- 87012194 02/23/24 FS S E EBT FOOD 400.00 SO 03/01/24-03/31/24 GB1
- 87017062 02/23/24 RA RA E EBT FOOD 100.00 SO 03/01/24-03/31/24 GB1

* Enter L for Link Detail, any other letter for Transaction Detail
USER: 154 FNX: INQD MODE: D RPTGRP: PERIOD: 02 24 COMMAND:

```

**Manually issued work support payments may appear differently in INQD in the future based off ACCESS updates*

Reach Ahead Pilot work support payments that are scheduled to go out in the future can be viewed in ELIG-D-RUFA in the period that the work support

payment is scheduled to go out. Scheduled Reach Ahead Pilot work support payments will be issued automatically as EBT cash.

In the example below, the Reach Ahead Pilot household is scheduled to receive their \$750 work support payment in May 2024.

```

04/30/24 10:46          RA ELIGIBILITY RESULTS          ASQ1VA1B
                          Processed: 04 01 24          02:30
                          RESULT: ELIGIBLE
Reach Ahead Entitlement Amount: 50.00          METHOD: COMPUTED
Reach Ahead Incentive Amount: 750.00          VER: 1 OF: 1

                          Reach Ahead Payment Schedule
                          Amount          Date
RA Scheduled this action: 50.00          20240501
Incentive scheduled this action: 750.00
Month-to-date RA Paid: 800.00

                          Action Required

Approval Code: Y 04 01 24 BY: SS2          5011878
USER: 154 FNX: ELIG MODE: D RPTGRP:          PERIOD: 05 24 COMMAND:
DO: Z IMS: SS2 RPTGRP NAME:          PANEL: 1 3

```

Reach Ahead Pilot Case Management and Career Coaching

All Reach Ahead Pilot households are eligible to receive case management and/or career coaching services to support employment and employment related goals (Reach Ahead rule 2505.1). Reach Ahead Pilot households are eligible for support services, referrals, and resources. Please see [P-2285](#) for additional information and guidance for Reach Ahead Pilot case management and career coaching services and expectations.