CDDIS Attendance Reports

Entering, Adjusting, and Viewing Child Development Division Information System (CDDIS) Attendance Reports



Last Revised: 1/10/2023 1

CDDIS Trainings

This is the second training in a series of CDDIS trainings for child care providers. We recommend you view them in the order below.

- 1. CDDIS Login Overview
- 2. <u>CDDIS Attendance Reports</u>
- 3. CDDIS Provider Rate Agreements (PRA)
 - a) Checking PRA Status
- 4. CDDIS Operation Hours, Certificates, Claims and Notices

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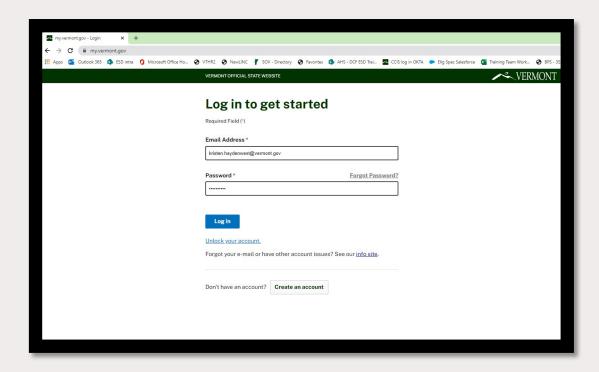
Logging Into CDDIS

Getting Paid Through CDDIS

All licensed, registered, and Approved Relative Child Care providers who wish to be paid child care financial assistance (subsidy) need to submit attendance reports in the Child Development Division Information System (CDDIS).

Providers must request access to CDDIS by submitting a CDDIS Help Desk Request at https://cddishelpdesk.vermont.gov.

Log Into Your my.vermont.gov Account



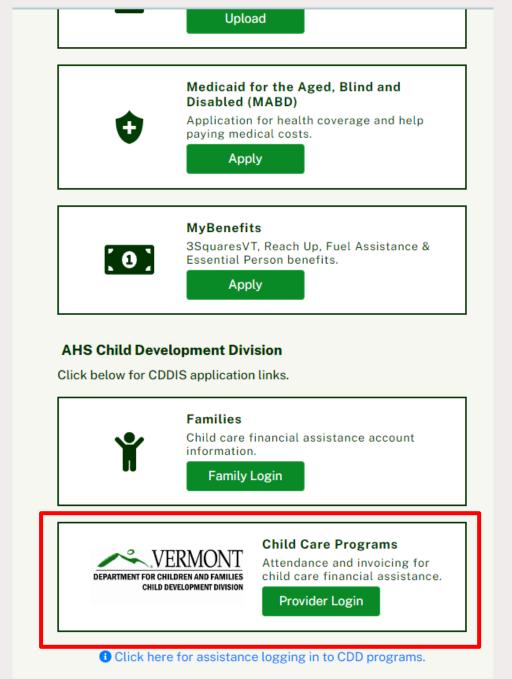
You will receive an email prompting you to log in or set up a new account with my.vermont.gov.

If you need assistance with your password, submit a CDDIS Help Desk Request at https://cddishelpdesk.vermont.gov.

Provider Login

Once you are logged into your my.Vermont.gov account*, look for the Child Care Programs block and click Provider Login. You will be directed to the CDDIS homepage (see slide 10).

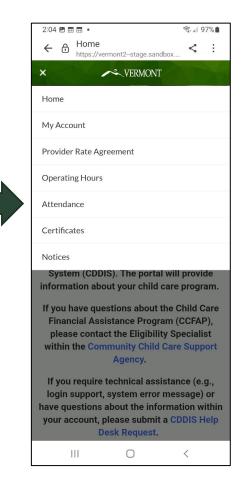
*The look of your homepage in my.Vermont.gov may look different based on the AHS programs you are associated with.



Logging In With A Mobile Device

- You can use a smartphone, tablet, or computer to log into CDDIS.
- •There is no separate app to do this. You will need to log in at *my.Vermont.gov* via a browser as if you were on a desktop.
- •The information found using a mobile device will be the same, BUT the view will adjust to fit a smaller screen.
- •Look for a "More" button or select the dropdown icon to expand the number of items you see.
 - **Example:** On a Galaxy phone, the toolbar choices display when you select the triple line icon on the top left of the Welcome screen.



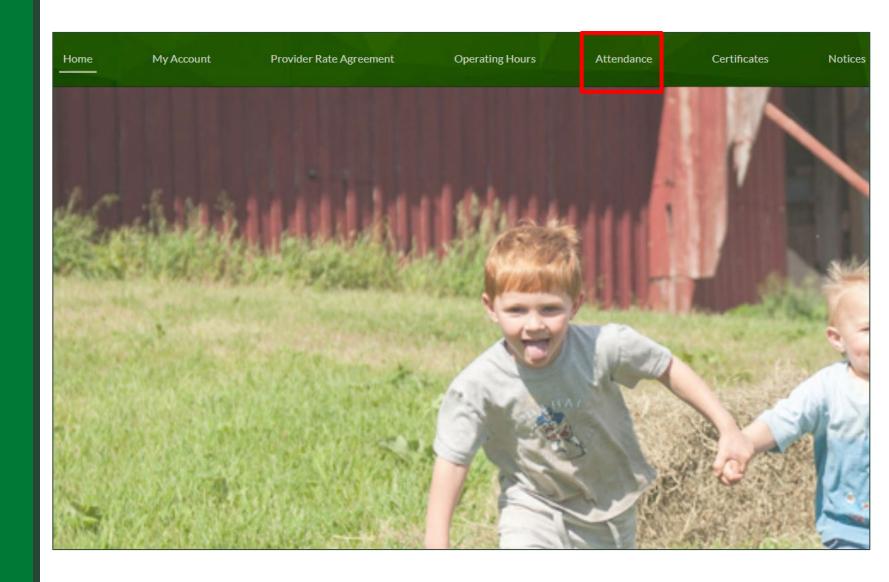


Entering An Attendance Report

Enter An Attendance Report

After you have logged into CDDIS, select the **Attendance** tab* from the green banner on the top of the CDDIS homepage.

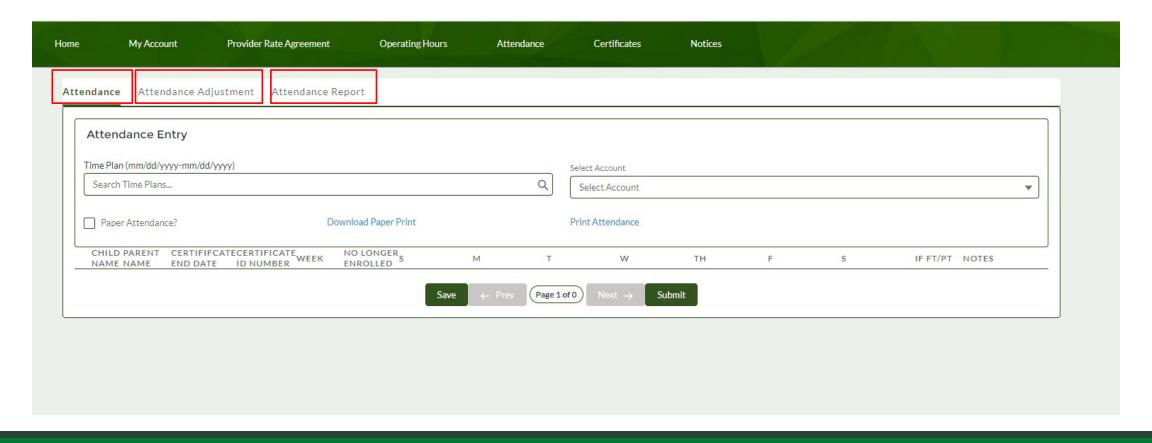
*If using a mobile device, you will need to click on the "More" or dropdown button to see the Attendance tab.



Attendance Entry Screen

The Attendance screen has tabs for Attendance Entry, Adjusting Attendance, and running Attendance Reports.

The default is Attendance Entry.

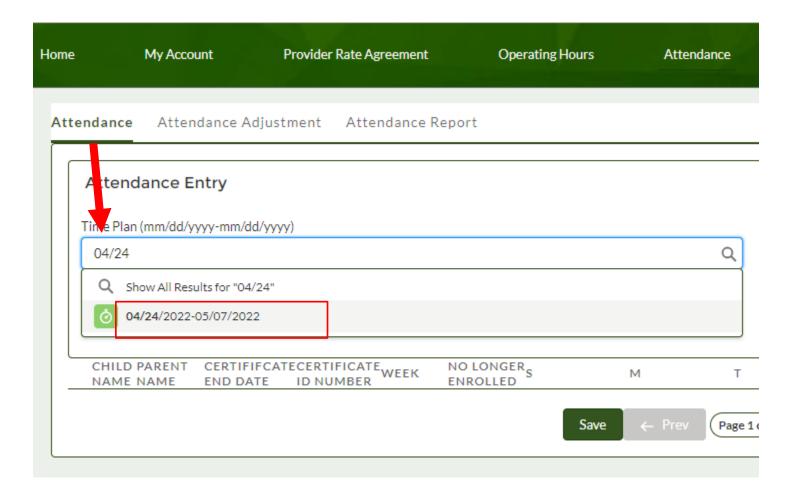


Service Periods

- CDDIS is set up to accept attendance in two-week intervals called service periods.
- Service periods are fixed and cover the fiscal year, which runs from July 1st through June 30th.
 - All attendance records are based on the state fiscal year, not the January to December calendar year.
 - For example, licensed and registered providers may be paid for up to 30 closed days. You must use July 1st as the start date when calculating the number of closed days you can be paid for during the year.



A link to the current CCFAP Payment Calendar is always posted on the <u>CCFAP Information</u> for <u>Providers page</u> on our website.



Entering Service Period Dates

In the Time Plan field, begin typing the month and the day of the service period.

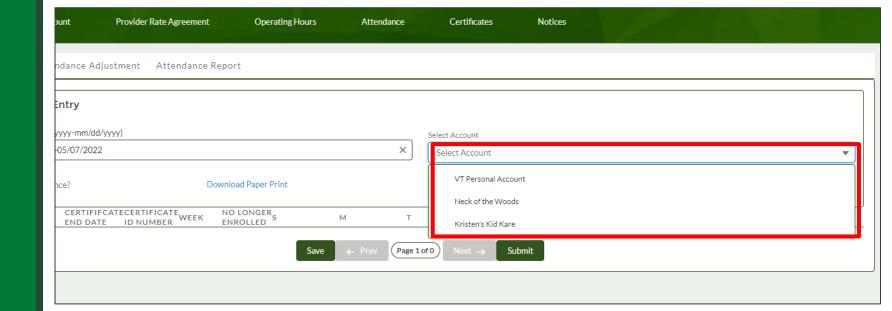
The date range will pop up below the field for you to select.

Note: There **must** be 4 digits. Example: April 24th is 04/24.

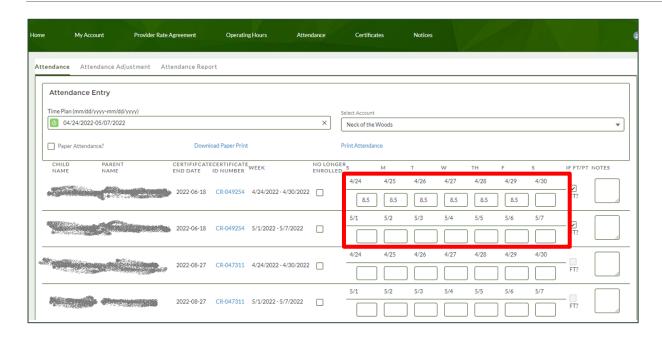
Selecting An Account

If you have more than one account in CDDIS, you will need to click on the **Select Account** field and choose the correct account from the dropdown.

You will automatically be taken to the attendance page.



Attendance Entry



For each child, mark the hours of attendance in the boxes on the right side of the screen.

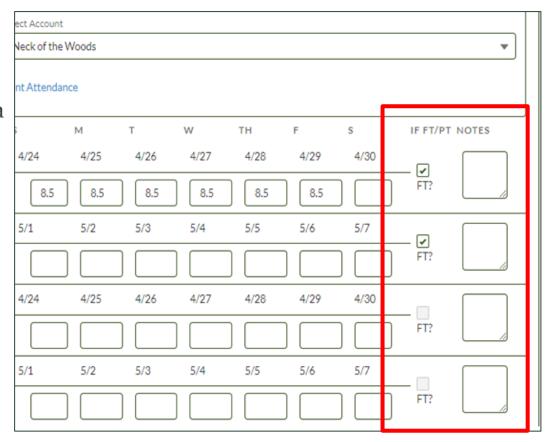
- There are separate attendance lines for the two weeks of the service period.
- You may use decimals to enter partial hours (ex. 8.5.)

Attendance Entry FT/PT

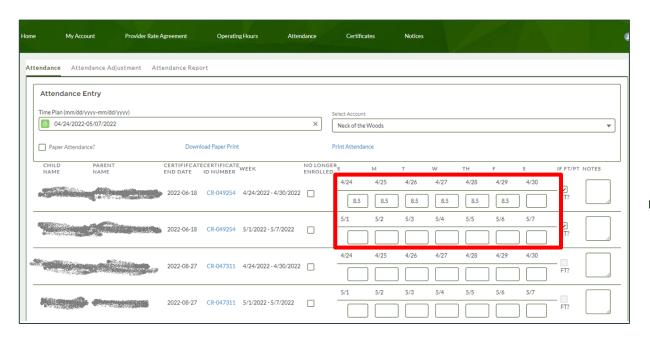
Providers should **NOT** check the FT/PT (full-time/part-time) box by default. It should only be selected when a child with a FT/PT certificate is present or registered for full-time hours during a week, and codes are used.

By checking the FT/PT box, you certify:

- 1. The child was enrolled to attend at least 26 hours of care.
- 2. During this care, the child's regular school or program was not available to them.
- 3. You used attendance codes for the times the child was scheduled to attend.

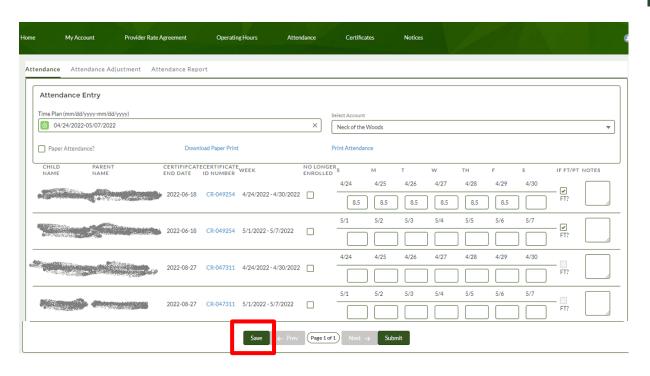


Hours Entered VS Hours Paid



- Registered and licensed child care providers will receive payment only for hours authorized; however, they must enter the total number of hours a child attended, regardless of authorized hours.
- Approved Relative Child Care (ARCC)
 providers can only enter up to the
 number of hours authorized.

Don't Lose Your Work!

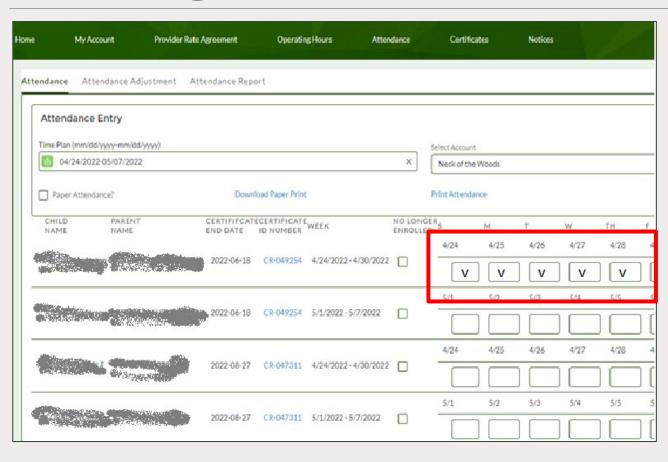


- You MUST select the Save button before you move on to another screen or your work will be lost.
 - This includes situations where programs have multiple pages of attendance. You MUST Save at the end of each page.
 - You can enter attendance daily, weekly or for a full two-week service period, but always hit Save to keep that information until the full two weeks of attendance has been submitted.

Attendance Codes

- •Regulated child care providers who serve children receiving child care financial assistance can enter letter codes into their child care attendance within CDDIS in place of hours of care when a child is absent or when the program is closed on normal days of operation.
- •Approved Relative Child Care providers are not eligible to use codes. If a code is entered, no payment will be made for that day.
- •See the **Attendance Code** fact sheet at https://dcf.vermont.gov/cdd/providers/care/ccfap for more details about each code and when and how to use them.

Entering Attendance Codes

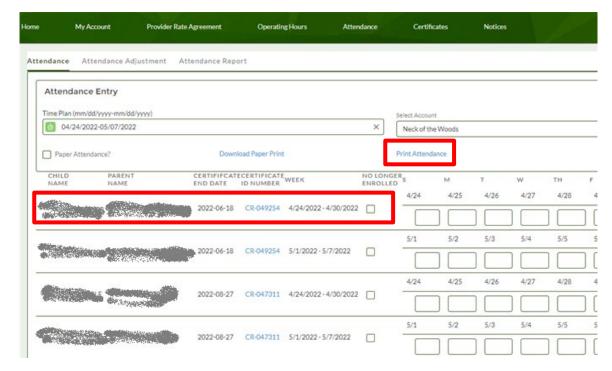


In this example, the child was on vacation from 4/24-4/30. The provider entered a "**V**" in the attendance for the week.

Additional Information

Additional information available on the Attendance Entry page includes:

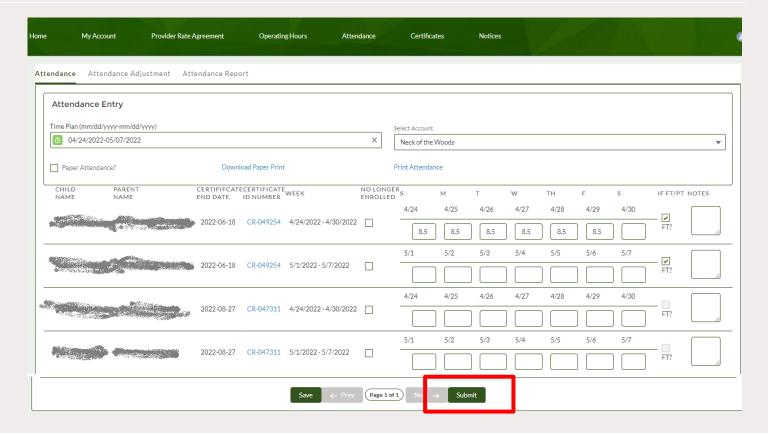
- Parent name
- Child's certificate
- Service period
- Check box if the child is no longer enrolled
- •A Print Attendance button to download a spreadsheet with the data you have entered for your record-keeping.



Submitting Attendance

Once all attendance information for that service period is entered, click **Submit**.

- You can only submit attendance once the service period has ended.
- You have up to 60 days to submit attendance for a service period.

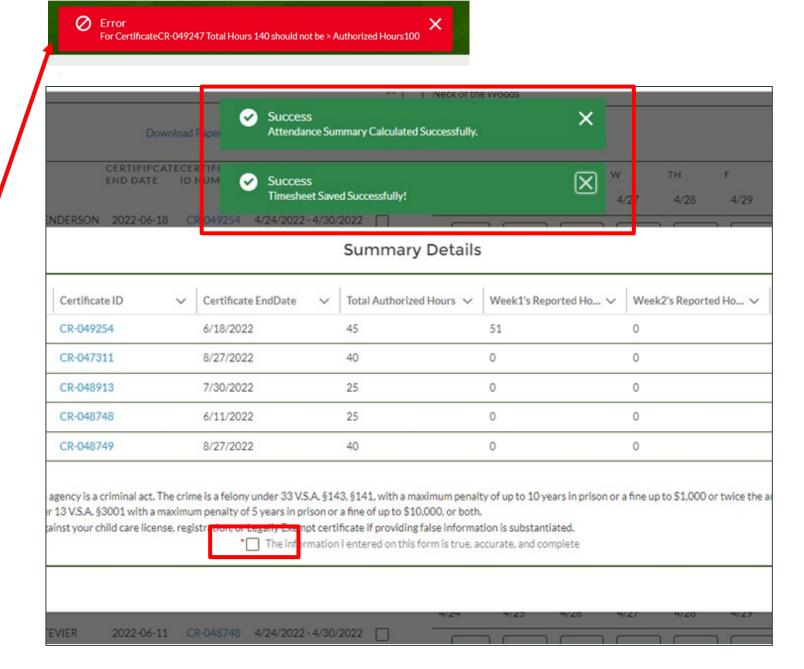


Summary Details

After hitting **Submit**, a Summary Details page will appear.

- Review the attendance information and the calculation of hours for accuracy.
- 2. Click the approval box on the bottom of the screen.

Note: A red error box may appear if there is a problem with the hours entered. In the example above, too many hours were entered for the child.



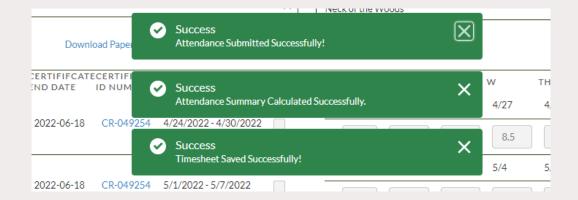
Success Notification

At each step in the attendance submission process, a Success notification will pop-up on the screen.

Here you can see that:

- the attendance was successfully submitted
- the attendance summary was calculated successfully
- the timesheet was saved

Note: You will need to hit the **X** for the notifications to go away.

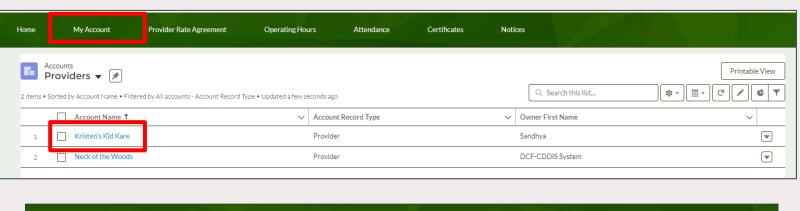


Viewing A Submitted Attendance Report

View Status of Attendance Report

Once the attendance has been successfully submitted you can check its status in CDDIS.

- 1. From the green banner at the top of the page select the **My Account** tab.
- 2. Select the Account Name.
- 3. Select the **Related** tab.
- 4. Scroll to the bottom of the **Related** screen and find the Claims section.
- 5. Click **View All** under the Claims section if you do not initially see the Claim Number.





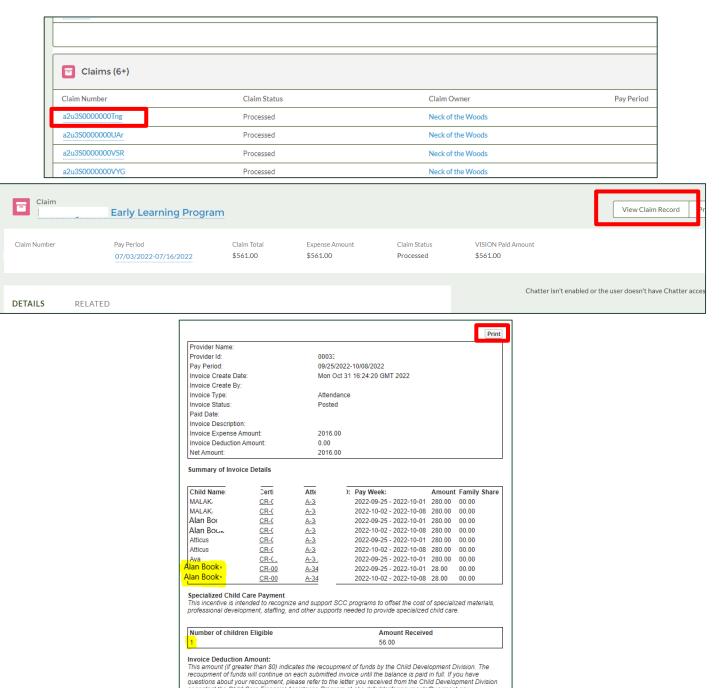


View & Print Claim Record

To see the details of an invoice, follow the steps on the previous slide and then:

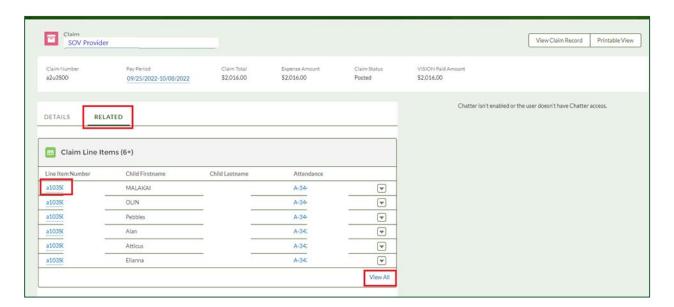
- 1. From the Claims section, select the relevant **Claim Number**.
- 2. Once that claim screen opens, click on the **View Claim Record** button in the top right corner.
- 3. A copy of the invoice will display. It can be printed or saved as a pdf.

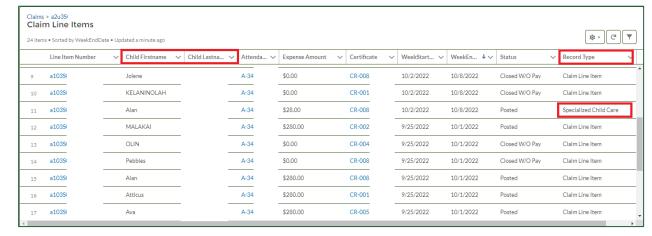
Note: The asterisk (*) next to a child's name on the claim record indicates they receive specialized child care payments and will be listed twice on the invoice.



View Claim Details By Child

- 1. While in a claim record (see step 1 on page 27), click the **Related** tab.
- 2. Click **View All** under Claim Line Items. This will give you a list view of all children. Click column headers by:
 - Child First Name or Child Last Name to match up the lines by Child.
 - Record Type to have the specialized child care children show together.





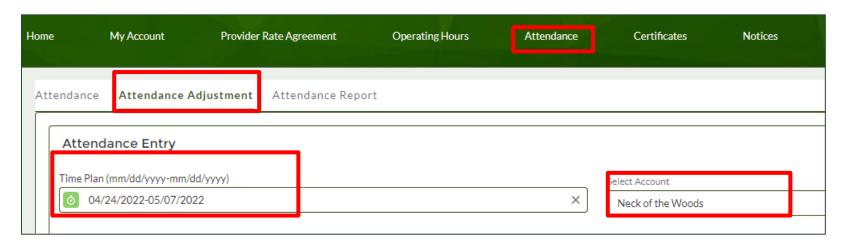
Adjusting Attendance

Editing and re-submitting a previously submitted attendance form

Submit An Adjustment

If CDD notices an error or missing element in an attendance report, it will be sent back to you for updating. To correct a claim that is already submitted:

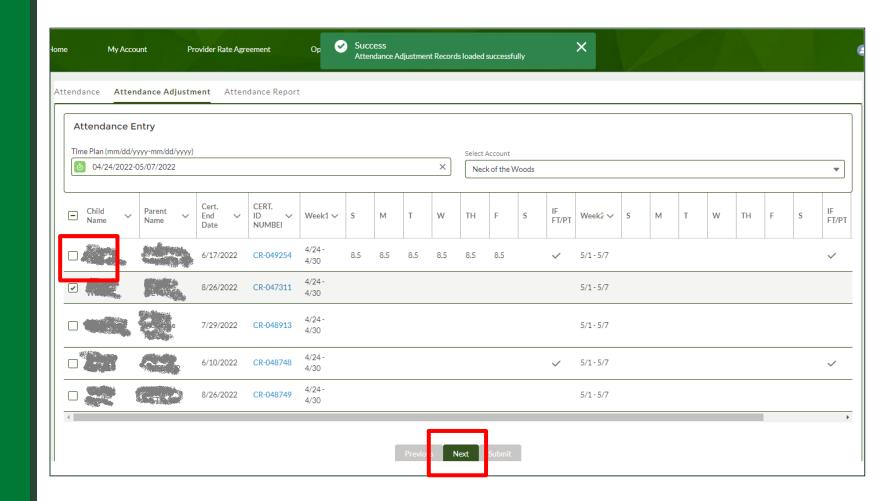
- 1. Go to the *Attendance* tab.
- 2. Select Attendance Adjustment.
- Select the relevant Service Period and Account Name.



Attendance Adjustment – Screen 1

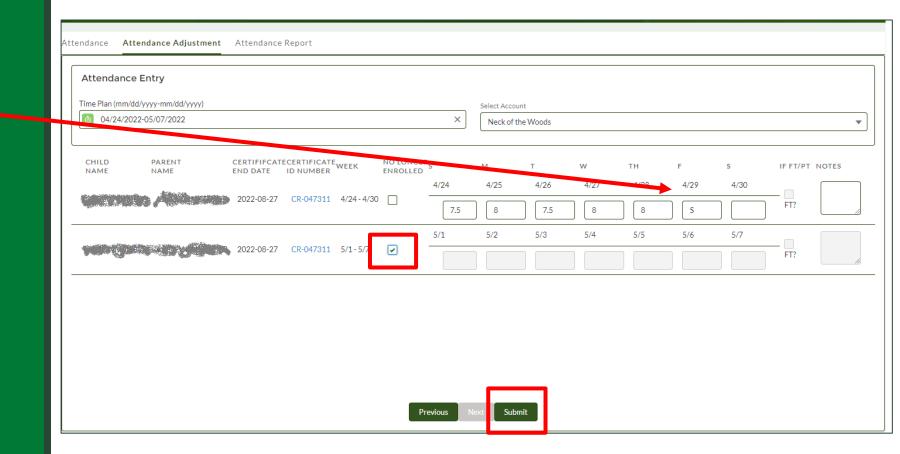
After choosing the Attendance Adjustment button and selecting the appropriate dates and account, this screen appears.

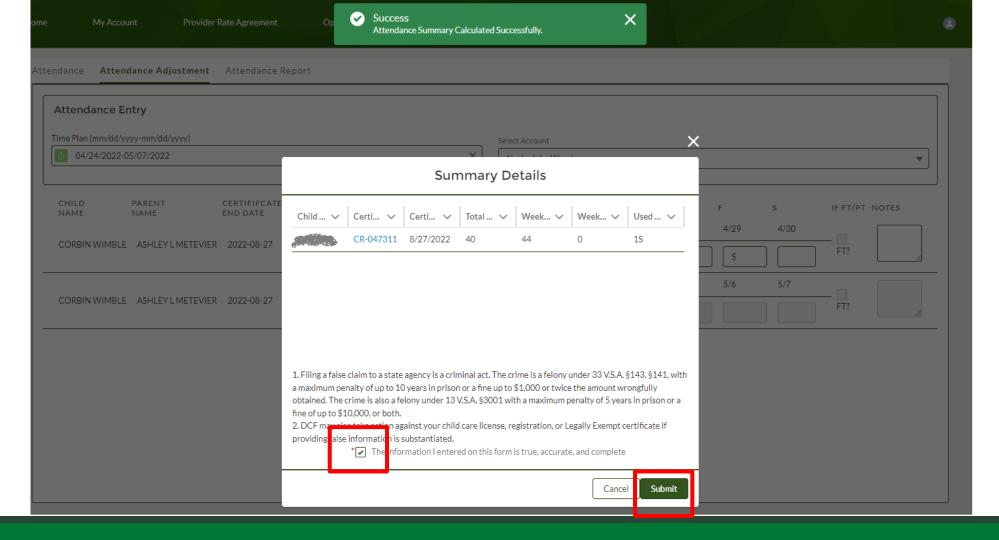
- 1. Click the box next to the child whose attendance you need to update.
- 2. Select the *Next* button.



Edit Attendance Sheet

- We updated the hours for the week of 4/24-4/30.
 (Note that the child was sick on Friday.)
- 2. For the week of 5/1-5/7, we have checked the **No Longer Enrolled** box. This blanked out the ability to fill in attendance and will let CDD know that the child is no longer enrolled in your program.
- 3. Select **Submit** when done.





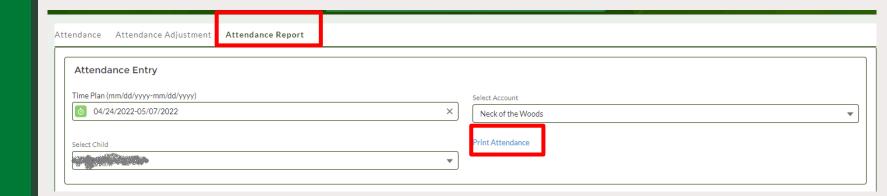
Confirmation

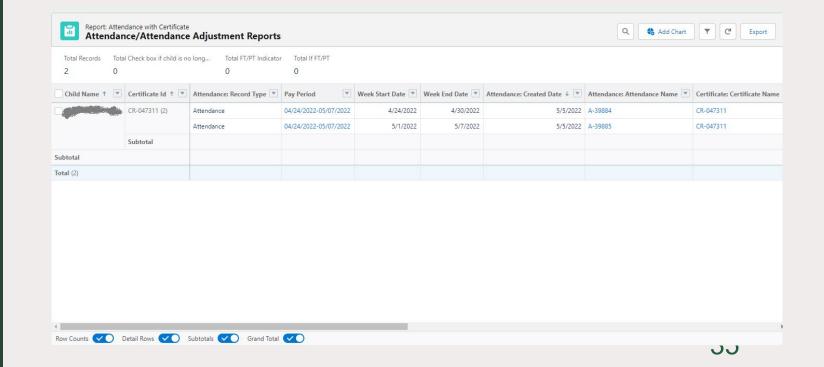
As when you originally submitted attendance, you will receive a success notification and be asked to verify your submission. Check the box and click **Submit**.

Printing or Exporting Attendance Reports

Attendance Reports

- 1. Click on the **Attendance Report** tab to view a history of submitted attendance.
- 2. Select the service period, account, and child.
- 3. Click **Print Attendance.**
- 4. A list of attendance submissions associated with that child will display. They can be viewed or exported.





Thank you for viewing this training.

For additional tools and resources visit the **CCFAP Information For Providers** page on our website at https://dcf.vermont.gov/cdd/providers/care/ccfap.