

Attachment H

PSHA Performance Measures & Reporting Schedule

Updated January 2026

Description of measure	Notes	Time period for measure
1. DEMOGRAPHICS		
TOTAL # of individuals enrolled in program - Point in Time	Individuals with an active enrollment at the end of the reporting period	at the point of time of the report
TOTAL # of individuals enrolled in program - during the reporting period	Individuals with an active enrollment at any point in the reporting period	cumulative during reporting period
TOTAL # of HHs enrolled in program - Point in Time	Households with an active enrollment at the end of the reporting period	at the point of time of the report
TOTAL # of HHs enrolled in program - During the reporting period	Households with an active enrollment at any point in the reporting period	cumulative during reporting period
HUD collected demographic data for total individuals served Race, Gender, Ethnicity, Age	HUD collected demographic data for total individuals served Race, Gender, Ethnicity, Age ranges	All individuals served during the reporting period. (includes those that exited)
MEDIAN LENGTH OF TIME IN PROGRAM (based on active case load)	Enrollment start date to reporting period end date for all clients that have not exited as of the end of the reporting end date	at the point in time of the report
2. HOUSING SNAPSHOT AND STABILITY		
A. Exits		
Households		
Total # of households MOVED ON SUCCESSFUL	Total number of Households who successfully discharged from the program * see destinations below	during the reporting period
Total # of households MOVED ON "OTHER"	Total number of households who discharged from the program to Other destinations ** see destinations below	during the reporting period
Total # of households MOVED ON UNSUCCESSFUL	Total number of households who discharged from the program unsuccessfully *** see destinations below	during the reporting period
MEDIAN LENGTH OF TIME IN PROGRAM - All exits	Clients with an exit date during the reporting period; Looking at the time from enrollment start date to enrollment exit date and calculating the median	during the reporting period
MEDIAN LENGTH OF TIME IN PROGRAM - Successful exiters	See above	during the reporting period
MEDIAN LENGTH OF TIME IN PROGRAM - unsuccessful exiters	See above	during the reporting period

B. Current Housing Status		
	Households	
#/% of households STABLY HOUSED (e.g., The household may have moved to different housing during the quarter but are housed at the point in time of the report)	households with active enrollment with a housing move-in date	at the point in time of the report
# /% of households who are HOMELESS and seeking housing	Total number of households experiencing homelessness at the end of the reporting period	at the point in time of the report
Median # of days households are homeless from program entry to housing move-in date.	Anyone that was housed during the reporting period (regardless of active or exited) for those who entered the program literally homeless.	for households housed during the reporting period
Median # of days while in the program households have retained housing while enrolled	Median # of days households have retained housing while in the program, regardless of active or exited	at the point of time of the report
#/% of households retained housing for six (6) months or more (of those who moved in 6+ months prior to reporting date)	Of those with a move-in date 6+ months from reporting date, %age = # still housed / # with housing move-in date 6+ months from reporting date	at the point in time of the report
#/% of households retained housing for 12 months or more (of those who moved in 12+ months prior to reporting date)	See above	at the point in time of the report
#/% of households retained housing for 24 months or more (of those who moved in 24+ months prior to reporting date)	See above	at the point in time of the report
C. Household and rental assistance type		
# of households in affordable, non-subsidized housing		at the point in time of the report
# HHs permanently housed with tenant-based rental assistance (CoC, HCV)		at the point in time of the report
#HHs permanently housed with project-based subsidized housing (LIHTC, Sec8 PBV)		at the point in time of the report
# HHs permanently housed in affordable, non-subsidized housing		at the point in time of the report
# HHs in non-subsidized housing that does not meet permanent housing standards due to habitability, short term or no lease, or unaffordability		at the point in time of the report

# HHs homeless / not yet permanently housed		at the point in time of the report
3. HEALTH ACCESS		
	Head of Household	
# of HoH not connected to a PCP at enrollment	Active clients	during the reporting period
# of HoH connected to a PCP within six months of enrollment	Clients with active enrollments during the reporting period; Looking for a service named "PCP attained" within 180 from enrollment start date	during the reporting period
Median # of days from enrollment to connection with a PCP for those without one to start (for those who do establish a connection)	Clients with active enrollment during the reporting period; PCP custom question = 'no' on project entry; enrollment start date to "PCP attained" service date	during the reporting period
# of HoH with Mental Health needs identified at enrollment (using the HMIS PSHA program enrollment data)		during the reporting period
# HoH not receiving services for Mental Health needs identified at enrollment	only counting those with identified MH disability at program enrollment	during the reporting period
# HoH who started receiving Mental Health services within six months of enrollment	Clients with active enrollments during the reporting period; Looking for a service named "Mental Health services attained" within 180 from enrollment start date	during the reporting period
Median # of days from enrollment to connection with a Mental Health service for those without them to start who indicated a need. (for those who do establish a connection)	Clients with active enrollment during the reporting period; Receiving MH services = 'no' on project entry; enrollment start date to "MH services attained" service date	during the reporting period
# of HoH with Substance Use Disorder identified at enrollment (using the HMIS PSHA program enrollment data)		during the reporting period
# HoH not receiving services for Substance Use needs at enrollment	only counting those with identified substance use disorder at program enrollment	during the reporting period
# HoH who started receiving SUD services within six months of enrollment	Clients with active enrollments during the reporting period; Looking for a service named "Substance Use Treatment attained" within 180 from enrollment start date	during the reporting period
Median # of days from enrollment to connection with a Substance Use services for those without them to start who indicated a need. (for those who do establish a connection)	Receiving SUD services = 'no' on entry; enrollment start date to "community Substance Use Treatment attained service date	during the reporting period
4. FINANCIAL WELLNESS		

	Head of Household	
# of HoHs who entered program with non-cash benefits	HoH served during the reporting period (includes those that exited during the reporting period)	during the reporting period
#/% of HoH who accessed non-cash benefits while enrolled	HoH served during the reporting period (includes those that exited during the reporting period)	during the reporting period
# of HoHs that enter the program with earned income		during the reporting period
# /% of unemployed HoHs who secured employment during the reporting period		during the reporting period
5. ENGAGEMENT		
#/% of HoHs regularly participating in services	** This measure is NOT a part of the custom HMIS report.** # households enrolled / # households for which you could bill for services each month, averaged for the reporting period. For # HHs enrolled, consider who were enrolled by at least the 7 th day of the month.	for the report period

Counting for the identified HoH - the person for whom you're billing Medicaid

Exit Destination	Exit Type	Notes
Long-term care facility or nursing home	Other	
Substance abuse treatment facility or detox center	Other	
No exit interview completed	Other	Try not to use
Other	Other	Try not to use
Deceased	Other	
Client doesn't know	Other	Try not to use
Client prefers not to answer	Other	Try not to use
Data not collected	Other	Try not to use
Staying or living with family, permanent tenure	Successful	
Staying or living with friends, permanent tenure	Successful	
Moved from one HOPWA funded project to HOPWA PH	Successful	
Rental by client, no ongoing housing subsidy	Successful	
Rental by client, with ongoing housing subsidy	Successful	
Owned by client, with ongoing housing subsidy	Successful	
Owned by client, no ongoing housing subsidy	Successful	

Place not meant for habitation (e.g., a vehicle, an abandoned building, bus/train/subway station/airport or anywhere outside)	Unsuccessful	
Emergency shelter, including hotel or motel paid for with emergency shelter voucher, Host Home shelter	Unsuccessful	
Safe Haven	Unsuccessful	
Foster care home or foster care group home	Unsuccessful	
Hospital or other residential non-psychiatric medical facility	Unsuccessful	
Jail, prison, or juvenile detention facility	Unsuccessful	
Psychiatric hospital or other psychiatric facility	Unsuccessful	
Transitional housing for homeless persons (including homeless youth)	Unsuccessful	
Residential project or halfway house with no homeless criteria	Unsuccessful	
Hotel or motel paid for without emergency shelter voucher	Unsuccessful	
Host Home (non-crisis)	Unsuccessful	
Staying or living with family, temporary tenure (e.g., room, apartment, or house)	Unsuccessful	
Staying or living with friends, temporary tenure (e.g., room, apartment, or house)	Unsuccessful	
Moved from one HOPWA funded project to HOPWA TH	Unsuccessful	

Reporting Schedule

<u>Reporting Period</u>	<u>Report Due Date</u>	<u>Reports Due</u>
July 1– September 30	October 15	Quarterly Performance Measures Report
October 1 – December 31	January 15	Quarterly Performance Measures Report & Semi-Annual Narrative
January 1– March 31	April 15	Quarterly Performance Measures Report
April 1-June 30	July 15	Quarterly Performance Measures Report & Semi-Annual Narrative

